

**3358:11-3-66 Campus and community complaint process policy.**

- (A) Purpose. Owens community college provides a mechanism to collect and respond to general complaints from students, staff, faculty and community members. The establishment of a process, by which complaints are tracked, reviewed and opportunities for continuous improvement, are promulgated in the associated procedures by the chief student affairs officer.
- (B) Implementation. The chief student affairs officer or designee will implement procedures, guidelines and forms, which are consistent with the provisions of this rule.

Effective date: 08/17/2019

Promulgated under:	111.15
Statutory authority:	3358.08
Rule amplifies:	3358.08
Prior effective dates:	NA