

Denise Smith
Provost/Vice President, Academic Affairs and
Chief Academic Officer

Board of Trustees
December 4, 2018
EXHIBIT NO. 15A

OCTOBER 2018

SCHOOL OF BUSINESS, INFORMATION, AND PUBLIC SERVICE – *Ann Theis, Dean*

The School of Business, Information, and Public Service, along with the support and sponsorship of the Alumni Association and Owens Career and Transfer Services, hosted an October 4 mock interview event for business students to meet with recruiters and human resource representatives from local firms as well as network with and get career advice from career professionals.

On October 19, a delegation comprised of Cindy Carbone, Dean of Communication, Art, and Humanities and four faculty members from Oakland Community College, Michigan visited the Culinary Arts Center to discuss curriculum, accreditation and best practices with Ms. Theis, Joann Gruner, Chair, Food, Nutrition and Hospitality and with faculty Bill Powell, Professor, adjunct instructors, Gretchen Fayerweather, Amy Morford and Ed Gozdowski and Robert Wagner, Manager, Culinary Operations and Labs.

The Culinary Arts Program donated 120 cupcakes for the annual Tent City, downtown Toledo on October 19 in support of bringing awareness to the underserved in quality healthcare and community services.

Matt Phillips, Chair Emergency Services Technology, and Dr. Dan Kemple, Medical Director for Emergency Medical Management, recorded the first Emergency Medical Management program podcast on October 11, the topic was “Airway.”

The Center for Emergency Preparedness was the site for several surrounding agencies to conduct training during the month of October, including The Ohio Fire Academy’s Mobile Search and Rescue Training Lab, Wood County Special Response Team, Wauseon Police Department, Toledo Police Special Weapons and Tactics, Toledo Police Special Investigation Unit, Toledo Correctional STAR Team, Toledo Police K-9, and the Toledo Refining Company.

SCHOOL OF LIBERAL ARTS – *Michael Sander, Dean*

Owens Community College Radio “OCCR OutCast” crew, faculty and staff helped raise awareness about the many college and high school radio stations that operate around the world during College Radio Day 2018 on October 5.

The Owens OutComm Student Media Center produced video livestream of Owens Express volleyball games, October 13 and October 17 for experience with announcing, engineering, video camera operators, directors and producers.

Voice studio student in class with Janet Brehm Ziegler, Adjunct Faculty, Music, participated in the Ohio National Association of Teachers of Singing student audition competitions, October 27-28. Students competed in classical and musical theater voice, as well as gained practical and applicable feedback from other Ohio teachers of singing.

Photography students in class with Natalie Tranelli-Jacobs, Adjunct Faculty, Photography, had the opportunity to meet and discuss professional aspects with Detroit Photographer Jake Mulka on

October 10. In addition, the students participated in a portrait workshop with Detroit Photographer Erin McConnell on October 27.

Leonard Kress, Professor Communications and Humanities, participated in the following: WGTE Public Media's two, 30-minute, localized documentaries, "What Makes a Great Book" and "Write What You Know", in support of PBS's The Great American Read on October 7. Mr. Kress had a poetry reading at Gathering Volumes in Perrysburg on October 4. He has published poetry and fiction in Missouri Review, Massachusetts Review, Iowa Review, and American Poetry Review. Living in the Candy Store and Other Poems and his new verse translation of the Polish Romantic epic, Pan Tadeusz by Adam Mickiewicz were both published in 2018.

SCHOOL OF NURSING AND HEALTH PROFESSIONS – Catherine Ford, Dean

Beth Tronolone, Chair, Dental Hygiene Department, and second-year dental hygiene students participated in the oral cancer screening at 1Matters Tent City, downtown Toledo on October 20. Tent City is an event that provides services for homeless and impoverished individuals, as well as bringing awareness to the issues facing these people and their access to health care. The students screened 53 patients for oral cancer alongside with Dr. Lauren Bourell DDS, MD. Patients were referred to the Dental Center of Northwest Ohio whose mission is to provide dental care for this population.

SCHOOL OF SCIENCE, TECHNOLOGY, ENGINEERING & MATHEMATICS (STEM) – Glenn Rettig, Assistant Dean

Michelle Younker, Chair, Department of Mathematics, participated in the American Mathematical Association of Two-Year Colleges webinar entitled *Needed Math* on October 2. The webinar shared insights gained from the National Science Foundation funded Needed Math convening held January 2018. The convening brought together employers and educators and focused on identifying possible changes in curriculum and instruction intended to reflect the mathematics need by entry-level STEM technicians.

Michelle Younker attended the Ohio Mathematics Initiative Symposium on co-requisite approaches in math on October 26, Ohio University's Integrated Education Center in Dublin. The symposium included an overview of basic co-requisite mathematics approaches, discussion of curriculum design and implementation as experienced by mathematics faculty across Ohio, conversation about the challenges of registering students for co-requisite courses and transcription coursework, and communication with students about co-requisite coursework and its benefits. Ms. Younker joined David Shaffer, Executive Director of Student Services and Registrar, at the symposium.

Sherri Johnson, Chair, Transportation Technologies attended the South Eastern Michigan Automotive Teachers Association conference on October 4, Warren, Michigan. During this conference, they discussed the Tesla Program, perspectives on teaching methods, association updates, hybrids, and advancing technologies.

Sherri Johnson, Chair, and Randy Ratliff, Associate Professor, Transportation Technologies, attended the Medina County Career Center Diesel Technology Advisory Committee meeting on October 9.

WORKFORCE and COMMUNITY SERVICES (WCS) – Robert Kraus, Executive Director

Mr. Kraus briefed Chancellor John Carey, and Ohio Department of Higher Education staff on equipment recently purchased with ODHE's Regionally Aligned Priorities in Delivering Skills (RAPIDS) program. Representatives from First Solar and Fiat Chrysler Automotive were also present to brief Chancellor Carey on the impact training from Owens has made on their operations.

The Truck Driving program expanded its fleet of tractors by purchasing a second 2006 Freightliner from Boehler's R-Way, a new partner in the repair and upkeep of our vehicles.

In October, WCS provided 34 contract training programs serving 465 participants. Companies served included: Dana Corporation, Great Lakes Construction Alliance, First Solar, Cincinnati Plumbers & Pipefitters, Marathon, Harbor Career Connections, Zepf Center, City of Toledo, National Testing Network, Johns Manville, Torrence Sound and Industrial Power Systems.

WCS also delivered 45 open enrollment, non-credit classes serving 246 students. October highlights included: Microsoft Excel, The Mystery Shopper, Fused Glass Garden Stake, Botanical Bath and Body Holiday Gifts, ServSafe Food Manager, Allen Bradley ControlLogix, Landlord Fundamentals and Truck Driving.

October 8, WCS began delivery of Phlebotomy Technician training for 13 students sponsored by the Health Professions Opportunities Grant (HPOG). The course is held at the Owens Downtown Learning Center.

WCS presented an October 11 program for 98 City of Toledo hazardous waste incident response workers on unusual sources of radiation as well as environmental issues related to the opioid crisis.

WCS delivered Programmable Logic Controller (PLC) training to 16 First Solar employees.

PROFESSIONAL DEVELOPMENT

Joann Gruner, Chair, Food, Nutrition and Hospitality, attended the Food & Nutrition Conference & Expo (FNCE) in Washington D.C. October 20 – 23 with four Dietetic Technician Program students.

Elizabeth King, Chair, Business Management, and Reti Shutina, Internship Manager, attended the Institutional Effectiveness Summit hosted by Pearson Education on October 25. The event focused on the steps institutions of higher education should take to help students acquire the skills that employers are looking for as well as teach them effective ways to demonstrate those skills. In addition, employers shared insights on employer expectations in terms of skills and competencies.

Ann Theis, Dean, School of Business, Information and Public Service, attended a Competency Based Education Workshop at Sinclair Community College in Dayton on October 26.

Kevin Schroeder, Professor of Art, has work featured at the Limner Gallery in Hudson, New York, as part of *A Show of Heads*. The installation runs October 18 through November 10.

Jeremy Meier, Professor, Theatre and Interim Chair, and Owens student Caleb Hall performed in the Lantern Tours for The Rutherford B. Hayes Presidential Film Festival in Fremont on October 5. Caleb developed an original monologue as Ulysses S. Grant and Meier performed a segment from his one-man show as Robert F. Kennedy.

Bianca Naves, Adjunct Faculty, Costume Shop, served as the Special Effects Designer for the Toledo Repertoire Theatre Production of *Slasher*. The production will run October 26 – 28.

Dr. Ramona Olvera, Chair, Department of Social and Behavioral Sciences, presented a talk, "Monarch Butterflies: Consequences for Women Migrants and Their Families of a US Guestworker Program" about the gender and health consequences of US based workers. The talk was part of a lecture for a maternal and child health class held at Leiden University, The Hague, Netherlands on October 1.

Beth Tronolone, Chair, Dental Hygiene Department, attended the Big Hat Luncheon at the Mercy Health Senior Wellness Center on October 17 where she discussed the free weekly dental cleaning program that occurs there. Bob Baxter, President and CEO, Mercy Health – Lima and Toledo Regions viewed the newly remodeled dental hygiene room and inquired about the Senior Dental Program.

Robert Kraus, Executive Director, WCS, and Carl Dettmer, Director of Program Development, attended an Education and Workforce Development program on October 19 presented by the Toledo Chamber. The featured speaker from The Ohio State University discussed the needs of medium sized businesses.

Jeff Ganues
Vice President, Business Affairs
Chief Financial Officer/Treasurer

Board of Trustees
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EXHIBIT NO. 15B

OCTOBER 2018

BUSINESS OPERATIONS – *David Wahr, Director*

A request for proposals was issued on October 12 for the Findlay-area Campus Dining Services and Childcare Meals.

The events team of Sarah Smart, Business Operations Specialist and Lesta Mizer, Events Specialist, coordinated several new events in October including: the Ohio Department of Education, the Toledo Trucking Associations' Truck Driving Challenge, and the bi-weekly meetings of the Greater Toledo Lego Club and the Citizens Climate Lobby.

OPERATIONS– *Danielle Tracy, Executive Director*

Surplus Auction

Montrie Auction hosted an auction at the Highbay and it resulted in selling the majority of surplus items in the facility.

State Controlling Board Approvals

The Controlling Board approved the College's request for state capital appropriations for the Advanced Manufacturing Training Center project for the \$265,825 architect contract of SSOE; and for the Camera and Access Control Security project for the \$49,850 engineer contract of JDRM.

College Construction Standards

SSOE completed the College's construction standards for utilization on all works of improvement.

PROFESSIONAL DEVELOPMENT

Information Technology

Ohio Banner Users Group(OBUG) Conference: Laurie Orzechowski, Chief Information Officer, Sweta Thakker, Director, Enterprise Application Systems, Stephanie Ashley, Database Administrator I, Eldred Marchal, Enterprise Application Developer, Senior, and Kamatchi Subramanian, Enterprise Application Developer attended the annual OBUG meeting on October 22 held at Kent State University. The all-day meeting had various presentations including Accelerate your Banner 9 adoption timeline, Banner 9 Project Management presented by the University of Toledo, Ellucian Analytics powered by Ethos, Security and Access Management presented by Kent State University, What's new with Banner Financial Aid, What's new and ahead for Ellucian Elevate, Banner 9 and Beyond, as well as a CIO track with several topics. The conference offers a day of workshops and lectures, networking sessions that deliver practical solutions, provides the latest in software enhancements, and shared functional and technical expertise.

Information Systems Technology (IST) Advisory Committee Meeting: Ms. Orzechowski attended the IST Advisory Committee meeting on October 24 held at the College. The meeting discussed various topics including the enrollment numbers, faculty report, accreditation status, outcomes assessment results, engineering department cloud, and industry/employer needs.

Operations

Danielle Tracy, Executive Director, Operations attended a Women in Leadership Conference, Developing a Global Mindset: Strategic Perspectives for Women Leaders. The conference was October 26 and was hosted by BGSU at the Hilton Garden Inn, Perrysburg. The featured speaker was Susan Vinnicombe, Ph.D. Ms. Vinnicombe is a Professor of Women and Leadership at the Cranfield School of Management in the U.K. Ms. Vinnicombe focused on women's leadership behaviors and the issues involved in women developing their executive careers. The other featured speaker was Diana Bilimoria, Ph.D., a KeyBank Professor and Chair and Professor of Organizational Behavior at the Weatherhead School of Management, Case Western Reserve University. Ms. Bilimoria focused on what facilitates women and minority group members becoming full participants in organizations, top management teams, and boardrooms, and how workplaces can tap into all the capabilities of leadership and diversity.

David Wahr, Director, Business Operations, attended the annual meeting and conference of the National Association of College Auxiliary Services, which he served as the board president for the past year. Mr. Wahr attended various workshops and seminars regarding new services and improving efficiencies of auxiliary operations. During the conference, Mr. Wahr was presented with a check for \$2,500 for the Owens Community College Foundation in honor of his service as President this past year.

Amy Giordano
Vice President, Enrollment Management
& Student Services

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EXHIBIT NO. 15C

OCTOBER 2018

ADMISSIONS & K-12 PARTNERSHIPS – *Meghan Schmidbauer, Assistant Dean*

Ms. Schmidbauer, with Owens faculty members and staff, attended the October 4-5 Strong Start to Finish event in Columbus. This is a grant-funded national initiative, and the State's \$2.1 million grant award will focus on developing gateway math and English courses, and building advising structures to meet Ohio's goal of 65% degree or credential attainment for working-age adults by 2025, according to higher-education leaders.

The Grey Wolf Express dual admission partnership with Lourdes University was jointly announced on October 12. The program guarantees admission to Lourdes and allows students to chart their course to a bachelor's degree with the assistance of Owens and Lourdes advisors, and academic and student services.

As part of the continued conversation between Toledo Public Schools, the City of Toledo, and the Toledo Fire Department, Ms. Schmidbauer attended a meeting on October 26 at One Government Center regarding College Credit Plus and the Owens EMT program.

Ms. Schmidbauer attended the College Credit Plus Ohio Department of Higher Education update at the University of Toledo on October 11. She continues to present the College Credit Plus program at Owens to area high schools, including at Start High School on October 2.

New Student Recruitment

Gary Walkowiak, Transfer Representative, Admissions, represented Owens at events in the community including the Community Agency Forum on October 2, as well as presenting Going Home to Stay on October 3. On October 19, Mr. Walkowiak attended the Job and Community Fair, as well as Harbor Behavioral Health Center on October 29.

The Admissions Representatives visited the following 22 high schools: Anthony Wayne, Arlington, Bowling Green, Buckeye Central, Cory Rawson, Eastwood, Fostoria, Genoa, Horizon Science Academy, Kenton, Miller City, New Riegel, North Baltimore, Northview, Otsego, Penta Career Center, Southview, Springfield, St. John's, Swanton, Tiffin Columbian, and Whitmer.

Admissions participated in the following 10 fairs: Toledo Area Catholic High Schools, Toledo Public Schools, Clay High School, Monroe County Community College, Perrysburg High School, Monroe High School, Westfield Achievement Academy, Penta College Fair, Penta Career Expo, and Findlay High School.

On-Campus Events

In October, 148 students participated in New Student Orientation.

The high school guidance counselor update was held on October 3, with approximately 45 high school representatives in attendance on the Toledo Campus.

ATHLETICS – *John-David Ettore, Director*

The women's volleyball team clinched the Conference Championship, finishing the regular season with a 16 win, 0 loss record in the Ohio Community College Athletic Conference (OCCAC); they were 32-6 overall for the season. They competed in the Regional Tournament on October 27, hosted by Owens Community College, winning and advancing on to the District Championship. The District Championship was held on November 2-3, in Butler, Pennsylvania, and the Owens Express won the district title. They advanced and won the NJCAA Division III National Championship on November 8-10, in Rochester, Minnesota. The Women's team is ranked 1st in the Nation.

A breakfast and an induction ceremony of the Athletic Hall of Fame was held on October 13. The 2011 Owens Express softball team was inducted, as they had their best season in the history of the sport at Owens. The team finished as the NJCAA Division II National Runner-Up. Following a school record 33-0 start to the regular season, the Express captured their 10th Ohio Community College Athletic Conference championship. The 2011 team went on to tie a school record for the most wins (44) and set a record for fewest losses in a season (5).

COUNSELING SERVICES - *Adrian Baney, Director*

On October 3, Catelyn Fix, Intern, led a Wellness Wednesday group entitled, "Failure: Nah, You Got This." Students were able to hear about and discuss tips on how to cope with failure.

On October 25, Ms. Baney, presented a Lunch and Learn in conjunction with Student Life. The topic presented was suicide prevention and awareness. Approximately 20 people came to learn about prevention and discuss this health epidemic, which is the 10th leading cause of death in the United States.

In October, Jackie Haskins, Counselor, Counseling Services, provided multiple presentations to classrooms, upon the request of faculty. Each presentation centered around the topic of stress management, healthy choices, and life coping skills.

In October, Counseling Services was able to provide ongoing diagnostic and treatment-based counseling services to approximately 54 students. Seventeen of these students came in for their first appointment (intake), in order to receive a thorough mental health assessment. Since October 2016, treatment provision has doubled regarding the number of students served for ongoing treatment. Although it is difficult to quantify, consultation sessions have likely also doubled, or more, since October 2016. Counseling Services also provided multiple suicide assessments throughout October. Counseling Services provides ongoing consultation for staff and faculty regularly, as well as participates on the Behavioral Consultation Team, which helps promote campus health, safety, and behavioral education and wellness of our students.

FINANCIAL AID – *Andrea Morrow, Director*

As of November 1, a total of 9,630 applications for financial aid have been received for the 2018-2019 academic year. As a result, a total of \$17,194,171 in grants, loans and scholarships has been disbursed for the 2018-2019 academic year. For Fall 2018, 39.81 percent of eligible students enrolled received financial aid. The Office of Financial Aid began packaging and sending award letters for the 2019-2020 academic year on October 19, 2018. As of November 1, a total of 616 applications for financial aid have been received.

On September 24, the U.S. Department of Education released the FY 2015 Final Cohort Default Rate (CDR) for all colleges. Owens Community College is reported as 18.6 percent, a decrease of 5.5 percent compared to the FY 2014 final rate. Multiple years have been assigned to EdFinancial Services earlier than in previous years, which assisted with the decrease in the rate. The FY 2016 Draft Cohort Default Rate is trending nicely and will be released in February 2019.

INTERNATIONAL STUDENT SERVICES - *Annette Swanson, Manager*

On October 10, the College received notification from Student and Exchange Visitor Program (SEVP) of approval of the school's petition for recertification filed on August 10, 2017 to enroll F and M students into the programs of study currently listed on the Form I-17 for Owens Community College at Toledo, Owens Community College at Findlay and Owens Community College Learning Center, Downtown Toledo.

On October 15, Kayla Ballinger, Advisor, Career Services, met with Ms. Swanson to provide support between Career Services and International Student Services. Ms. Ballinger will serve as liaison between Career Services, International Student Services and other international students by sharing information relayed by International Student Services to Career Services.

STUDENT LIFE AND TITLE IX– *Danielle Filipchuk, Director*

Student Activities – Toledo Campus

On October 2, the Student Activities Office hosted a Lunch and Learn: Owens Express Transfer Programs. Christine Celestino-Boes, Bowling Green State University Transfer Advisor, Robyn Marrufo, University of Toledo Transfer Advisor, and Leanne Huckaby, Advisor, Career & Transfer Services at Owens, presented on the benefits of the Owens Express Transfer programs with Bowling Green State University and the University of Toledo.

On October 3, the Student Activities Office hosted a Lunch and Learn with the topic of Resume Building. They partnered with the TRIO office, and Cardinal Staffing presented on what employers look for in a resume.

On October 12, two advisors and 14 students from the Student Occupational Therapy Assistants registered student organization attended a one day seminar, The Ohio Occupational Therapy Fall Conference, in Cleveland, Ohio.

Joann Gruner, Chair, Food, Nutrition and Hospitality, traveled with four students from the Owens Nutrition Association to the Food and Nutrition Conference and Expo in Washington D.C. from October 20-23.

October 18 was National Chocolate Cupcake day. To celebrate, the Student Activities Office handed out eight dozen cupcakes to students in College Hall. On October 24, the Student Activities Office hosted the Holey Toledough donut truck on campus. They served 480 donuts, along with apple cider, to students, faculty and staff.

October was Domestic Violence Awareness month; the Student Activities Office hosted an October 23 Pop-In Activity: Make a Hand, Take a Stand. While making popcorn hands, students were able to take advantage of information and brochures for connections with available resources on domestic violence prevention.

Student Activities – Findlay Campus

On October 4, the Student Activities Office hosted a presentation on Japanese Culture in Findlay. Hiro Kawamura, Associate Professor of Japanese at the University of Findlay, spoke about the history of the Japanese community in Findlay and the important role it plays in the area economically and culturally.

On October 16, the Student Activities Office sponsored a Study Skills Hydration Station in the atrium. As a fall treat, students were invited to enjoy a cup of apple cider while gathering study skills and test taking tips.

In a collaborative effort Student Activities, Student Government and Advising hosted the Annual Findlay Campus Chili Cook-Off along with a Transfer Fair and Trick-or-Treat for students on October 30. Six teams competed in this year's cook-off, which was won by the Department of Public Safety team of Officers Don Hendren and Jim Eaton, and Customer Service Specialist, Will Freeman. In addition, representatives from 14 schools attended the Transfer Fair where students were able to learn about transfer option while trick-or-treating.

Student Government

On October 10, Student Government hosted a Discussion and Dialogue event for students and college administrators. During the event, Student Government members shared comments from student Feedback Forms, and administrators responded and addressed issues related to their areas of responsibility.

Student Government sponsored the Fourth Annual Trick-or-Treat event on the Toledo Campus on October 30, during which students were invited to visit participating offices to collect candy. Students who chose candy with a gold star won a \$5 gift card to their choice of McDonald's, Starbucks, Speedway or Little Caesars Pizza. As part of the event, offices were invited to decorate their space and dress up in costume as part of a friendly competition. Prizes were awarded for Best Office Decoration--Disability Resource Center; Best Office Theme--Dental Hygiene; and Best Costume--Lorraine Stiefel. Overall, thirty-six offices participated in the event.

ADVISING, CAREER & TRANSFER SERVICES, OSERVE AND RECORDS - *David Shaffer, Executive Director, Student Services and Registrar*

Advising – *Yasmine Bachar, Interim Director*

The Advising office arranged an early registration promotion event with Marketing, Oserve, Career & Transfer Services, Student Employment, and Federal Work Study. This event was held on October 11 in front of the Student Service Center. This was a great opportunity for students to meet with an Advisor, Oserve Advocate, or Career Services. Approximately 67 students scheduled an appointment to meet with their advisor to register early. Students who participated and scheduled an appointment received a raffle ticket for making an appointment. The raffle will continue until November 21.

The Social Media Committee developed an Advising Facebook and Instagram page for students to follow. The pages will have updates of events, advisor spotlights, and live Facebook. More ideas are being developed to reach out to students.

Career and Transfer Services

The Fall 2018 Job and Transfer Fair was held in Heritage Hall on October 10. The fair hosted 86 employers and 30 university transfer representatives interested in speaking with Owens students and alumni.

On October 30, the Findlay Campus hosted the Fall Transfer Fair in the atrium, which was attended by 14 colleges/universities. Approximately 75 students spoke with the colleges and gathered information about transfer.

On October 2, Leanne Huckaby, Career and Transfer Advisor, collaborated with members of Trio Student Support Services and the Center for Experiential and Community Engaged Learning to host a Professional Etiquette Luncheon in the Culinary Lab. During this event, students had the opportunity to learn about proper etiquette techniques while enjoying a meal prepared and served by Owens Culinary students.

On October 2, Lynn Hoehn, Job Location and Development Coordinator, presented a Best Practices: JLD and Federal Work Study webinar for the National Student Employment Association. Nine people participated in the webinar.

On October 3, Ms. Huckaby presented a Dress for Success event in the College Hall student lounge. Civic Ambassadors volunteered as models to demonstrate both business casual and business professional attire, as well as what not to wear when meeting with an employer.

On October 4, Ms. Hoehn, Ms. Huckaby, and Kayla Ballinger, Career Services Advisor, co-hosted the Speed Mock Interview event with Bridget Shea, Manager of Alumni Relations, and Fikneti (Reti) Shutina, Business Internship Manager.

On October 9, Ms. Hoehn and Elisa Rodriguez, Administrative Coordinator of Student Services, represented Career and Transfer Services at the Findlay Open House.

On October 9, Ms. Huckaby hosted two presentations entitled Making the Most of the Transfer Fair during which students had the opportunity to learn not only what a transfer fair is and why it is important, but also what types of questions to ask Transfer Representatives and what criteria to consider before choosing a four-year institution.

On October 15, Suzanne Zampino, Career Services Advisor, presented to students in BUS102 course on Career Coach including discussing career exploration, major exploration, resume building, and job search strategies.

Oserve – Ashley Foster, Director

On October 2, Jennifer Rodriguez, Senior Advocate, Oserve, began contacting students identified as out-of-state residents who may be eligible for in-state residency. These students were noted as being out-of-state residents due to residing in Monroe County, having reported only a P.O. Box on their admission application, or the college does not have record of the student's Selective Service registration on file. Students contacted were reminded that they are being charged out-of-state tuition unless their account is updated to include a status that reflects an in-state residency.

On October 11, Oserve Advocates began working on the Satisfactory Academic Progress (SAP) phone outreach to include 263 students. Students included in this outreach were currently on an academic progress warning status and at the completion of Fall 2018 semester may be SAP ineligible. These outreach efforts are important to provide students with an opportunity to be proactive in establishing their future semester tuition plans.

During the month of October, Ms. Rodriguez, Nichole Eschedor, Oserve Specialist, Stephanie Smith, Oserve Specialist, and Tiffany Lang, Advising Administrative Assistant, Findlay Campus, began contacting students currently enrolled in Fall 2018 semester that have not signed up for Spring 2019 courses, nor scheduled an appointment to meet with their advisor. To date, the total student files reviewed are 593 students. This will be an ongoing outreach through the remainder of the Spring 2019 registration period. Additionally, this outreach promotes the positive effects of early registration awareness and helps students to learn proactive measures as a means to be successful.

In the month of October, Ms. Foster presented and facilitated FAFSA workshops at various high schools. This provides seniors and their parents the opportunity to complete the FAFSA with the assistance of a financial aid professional, and promotes early FAFSA completion. The dates of each high school visit are provided below:

- October 9: Toledo Christian
- October 16: Edon High School
- October 23: Liberty Center High School

TESTING SERVICES - *Jessica Ruffner, Manager*

Testing Services completed the process for the Findlay Testing Center to become a DANTEs funding eligible Testing Center. DANTEs stands for Defense Activity for Non-Traditional Education Support and it assists with no-cost education and career-planning programs for the military members of the U.S. Armed Forces. The Toledo and now Findlay Testing Centers are both DANTEs funding eligible sites. Candidates whose CLEP exams are funded through DANTEs will be able to test at either Testing Center. All fees, test and administration, are funded through DANTEs. The following groups are funded under contract with DANTEs:

- Military personnel (active duty, reserve, National Guard): Army, Navy, Marine Corps, U.S. Coast Guard, Army Reserve, Air Force Reserve, Marine Corps Reserve, Navy Reserve, Coast Guard Reserve, Army, and Air National Guard.
- Spouses of: Coast Guard (active and reserve).
- Civilian employees of: Air Force.

VETERANS SERVICES - *Sean McConnell, Manager*

During the Fall Semester 2018, thus far, Veterans Services has serviced 661 veterans, spouses or dependents.

On October 2, Mr. McConnell attended the Ohio Veterans Education Council in Columbus, Ohio, with many representatives from colleges around Ohio. The issue with the Veteran's Administration not processing GI Bills and Housing stipends is a regional issue as well.

On October 4, Mr. McConnell was invited to be a part of the Northwest Ohio Military Affairs committee held at the Regional Chamber of Commerce. While there, he was able to speak with Congresswoman Marcy Kaptur's representative, along with representatives from U.S. Senator Rob Portman and U.S. Senator Sherrod Brown, regarding the difficulties this semester on how the Veteran's Administration has not been paying on time or in the right amount to student veterans who are using their GI Bill. As of the end of October, there were approximately 120,000 student veterans nationwide who still have not had their GI Bill processed for payment. Most of Owens' student veterans have been getting their payments, but many still have not.

On October 18, Mr. McConnell attended the Board of Directors meeting for the Volunteers of America Ohio and Indiana in Columbus. Both short-term and long-term housing issues for homeless Veterans, as well as families, are major agenda items.

PROFESSIONAL DEVELOPMENT

Yasmine Bachar, Interim Director of Advising, attended the Strong Start to Finish conference in Columbus, Ohio, October 4-5. The conference included information regarding the Strong Start to Finish initiative and breakout sessions on best practices in Advising and Testing.

Cindy Charlton, Associate Registrar, attended the CoHEsion Summit conference in Savannah, Georgia, October 7-10. The conference included sessions on implementation of Banner 9 (administrative software) and the new self-service applications. The updated self-service applications will increase the student experience and give Advisors and Advocates the tools to help increase student retention.

On October 26, David Shaffer, Registrar, and Michelle Younker, Department Chair of Mathematics, attended a math symposium hosted by the Ohio Department of Higher Education. Presentations were given around the subject of developmental education and college-level math course design. Presenters gave the different perspectives from Academics Advising, and Records.

On October 13-17, Adrian Baney, Director, Counseling Services, attended a conference in New Orleans, Louisiana, hosted by the Association of University and College Counseling Center Directors. The conference provided networking and consultation opportunities, as well as provided training on various topics. Topics included: leadership, counselor safety, resilience, counselor to student ratios, and mental health trends among college students.

On October 5, Danielle Filipchuk, Director, Student Life and Title IX, James Katzner, Manager, Student Life/Deputy Title IX Coordinator for Students, Lorraine Stiefel, Manager, Workplace Safety and Health Services/Deputy Title IX Coordinator for Employees, and Amy Giordano, Vice President for Enrollment Management and Student Services, attended a Title IX Summit at Bowling Green State University. Along with hearing from two keynote speakers on the history of Title IX and current Title IX issues, they attended various breakout sessions on an assortment of topics related to Title IX.

The Professional Development Committee arranged advising updates in October. The first update was presented by Michael Sander, Dean of Liberal Arts, on the ENG coursework. This included an open discussion about placement testing into the English courses. The second updated was presented by Dr. Verne Walker, former Assistant Dean of Student Services, and Ms. Rodriguez, Administrative Coordinator of Student Services on Articulation Agreements.

On October 15-19, Ms. Hoehn attended the National Student Employment Association National Conference in Milwaukee, Wisconsin. Ms. Hoehn serves as the Awards and Recognition Chair for the organization.

On October 16, Ms. Zampino, Ms. Ballinger, Ms. Rodriguez, Ms. Huckaby and Dr. Walker attended a webinar regarding the First Destination data from the Class of 2017, hosted by NACE.

OCTOBER 2018

FOUNDATION – Jennifer Fehrich, Executive Director

Fundraising – Donations recently received include:

- \$4,370 for the Regina & Harry Silletti Scholarship
- \$2,500 for General Scholarships
- \$1,000 for Concert Band
- \$1,000 from Foundation Directors
- \$452 for the Findlay Greenhouse Fund

Annual Dinner Meeting and Donor Appreciation Event

More than 75 major donors, board members, and guests attended to celebrate the year's successes, elect new directors and officers to the Foundation Board and help us show our appreciation to donors. The presentation of a philanthropy award made the evening very special. The award went to long-time friends of the College and the Owens Foundation – Mr. and Mrs. Allan and Suzanne Libbe. The Foundation voted to name the award after Mr. and Mrs. Libbe and presented a custom-designed glass award. In addition, the Foundation was able to secure \$50,000 to establish the endowed Rudolph Libbe Group – Allan Libbe Honorary Scholarship. Mr. Libbe served on the Owens Board of Trustees for 20 years and is in his 16th year serving on the Owens Foundation.

Diamante Latino Scholarship Awards

There are four endowed Latino scholarships in the Owens Foundation – Owens Corning Diamante, Owens Foundation Diamante, PNC Diamante, and the Spanish American Organization scholarship. These endowed scholarships total more than \$137,000. To date, these scholarships have helped 124 students totaling nearly \$82,000 in scholarship awards. This year, seven students received Latino scholarships through the Owens Foundation. The Owens Foundation hosted the 29th annual Diamante Awards event where scholarship recipients from Owens, BGSU, UT, and Lourdes were recognized.



Left to Right: Areceli Baldera, Taylor Porras-Rodriguez (Owens Foundation Diamante Scholarship recipients), President Steve Robinson, and Vanessa Anderson (PNC Diamante Scholarship recipient).

ALUMNI RELATIONS – *Bridget Shea, Manager*

Alumni Membership

The Alumni Association has paid and complimentary memberships of 1,747. Ms. Shea continues to meet with Owens alumni.

Events and Activities

Discounts continue to be available to Alumni Association members for the Toledo Zoo's Lights Before Christmas. The Alumni Association's Walleye Night will be held on Saturday, January 26.

The Alumni Association, Career Services and the School of Business held a Speed Mock Interview event on October 4. The event gave 27 participating students the opportunity to practice interviewing skills and receive feedback from professional recruiters.

FINDLAY CAMPUS – *Julie Baker, Executive Director*

Ohio Federation for Advanced Manufacturing Education "FAME"

Ms. Baker attended the October 2 College/Career Day at Findlay High School, which was attended by more than 1,100 juniors and seniors from Hancock County. This was the inaugural recruiting event for the new FAME Advanced Manufacturing Technician program. Students accepted into the FAME program will work 3 days a week at their sponsor company, while attending classes at Owens 2 days a week. In five semesters, graduates will have earned an Associate of Technical Studies and will have worked approximately 1800 on-the-job hours. Over forty students signed interest cards.

Owens also hosted the October OH-FAME board meeting. Denise Smith, Vice President Academic Affairs/Provost and Ms. Baker attended this meeting.

On October 5, Ms. Baker and Tim Santry, Business/STEM Academic Advisor, visited GSW Manufacturing to tour and observe the "Dream It, Do It" activities at their facility. The Manufacturing Institute launched "Dream It, Do It" in 2005 to promote careers in manufacturing. Several companies, led by the efforts of Cooper Tire showcase manufacturing careers at their facilities for all Hancock County eighth graders during Manufacturing Week every October.

Cassie Shaffer, Director of Integration and Innovation at Van Buren High School met with Ms. Baker to discuss the possibility of partnering on an engineering pathway for the high school students.

Ms. Baker was invited to attend a financial stability programming meeting at the University of Findlay. The meeting was organized by Leigh Esper, Executive Director, Center for Civic Engagement, and John Urbanski, President/CEO United Way of Hancock County. The purpose was to discuss what financial stability programs are being taught in the community and determine how community resources may work together to bridge any gaps.

Several faculty, staff, students and child care families participated in the October 23 Findlay Halloween Parade, and either rode on the Owens float or passed out candy along the parade route.

In October, Ms. Baker attended College events including IT Governance Steering Committee, Findlay All Campus Meeting, Directors meeting with President Robinson, Artist's Reception in

the Library and the Annual Chili Cook-Off. She also conducted two strategic planning sessions for faculty/staff.

Ms. Baker also represented Owens at the Noon Rotary, Transportation Coalition of Hancock County, Children's Mentoring Connection event, Camp Fire of Northwest Ohio Board and Executive Board meetings.

MARKETING AND COMMUNICATIONS – *Jason Griffin, Director*

The Owens commercials, as of November 13, have been viewed on YouTube 777,746 times.

The 34 marketing videos have been viewed 8,656 times on YouTube and have garnered over 84,978 impressions through social media.

The Marketing department reports that the Owens Social Media audience (Facebook, Twitter, LinkedIn, and Instagram) has grown to 71,944 followers which is an increase of 12.12 percent over the last 12 months.

In the combined months of September and October, 107 unique Owens Facebook posts achieved 380,518 impressions. Twitter produced 57,584 impressions during the same time frame with 91 unique tweets. Between Facebook and Twitter, we are averaging 518,815 impressions per month since December 1, 2015.