

Denise Smith
Interim Provost/Vice President, Academic Affairs and
Chief Academic Officer

Board of Trustees
December 5, 2017
EXHIBIT NO. 15A

OCTOBER 2017

SCHOOL OF BUSINESS, INFORMATION, AND PUBLIC SERVICE – *Ann Theis, Dean*

On October 18, Ms. Theis met with Dr. Terribeth Gordon, Senior Associate Dean, College of Business and Innovation, and Dr. Deborah Jones, faculty member from the University of Toledo to discuss clear pathways between Owens business programs and Rocket Express. They shared detailed information and agreed on an approach to mapping degrees.

The press conference for the Owens Community College Emergency Services/Toledo Public Schools Cohort program was on October 10. In attendance were members of Toledo City Council, Dr. Durant, Superintendent of Toledo Public Schools, Mayor Hicks-Hudson and Fire Chief Santiago.

The Department of Criminal Justice and Emergency Services hosted a public safety preview day on October 27. Twenty-five area high school students attended the event promoting the College's public safety programs.

SCHOOL OF LIBERAL ARTS – *Michael Sander, Interim Dean*

The Walter E. Terhune Art Gallery hosted the October 13 opening of the Wonderland Exhibit featuring works from regional artists Heather Accurso, Adrian Hatfield, Kirsten Lund, Sarah Rose Sharp, Andrew Kreiger and Michael McGillis. This exhibit is through November 25 in partnership with River House Arts, Toledo.

Robert Ticherich, Assistant Professor, organized an October 30 master class by Professor Richard Holsworth of Cuyahoga Community College on the use of midi synthesizers in guitar performance and composition to Music Business Technology students.

The Department of Teacher Education and Human Services hosted their third education forum on October 3. The speaker was Patricia Hernandez, Senior attorney at Administration for Basic Legal Equality (ABLE). The topic was Implicit Bias, which is when people have attitudes toward other people or associate stereotypes without conscious knowledge. Implicit biases can predict how people behave.

SCHOOL OF NURSING AND HEALTH PROFESSIONS – *Cathy Ford, Dean*

Ms. Ford chaired an accreditation site visit team October 1–3 from the Joint Review Committee on Education in Radiologic Technology in Bristol, Pennsylvania.

Ms. Ford participated in conference calls on October 16 and October 19 with the Accreditation Commission for Education in Nursing (ACEN) for the review of accreditation standards and for questions/answers regarding submission of the self-study report.

Pi Chapter Alpha Delta Nu Nursing Honor Society, Toledo campus, participated in the annual Tent City event on October 21 in support of 1Matters. About \$1,100 was raised to purchase hats, scarves, gloves, socks and blankets to provide to the homeless population in the Toledo area. Over 250 people were served and provided flu shots, hearing, vision and dental screen, a physical exam, blood pressure, blood glucose, electrocardiograph's and other medical testing/screening.

**SCHOOL OF SCIENCE, TECHNOLOGY, ENGINEERING & MATHEMATICS (STEM) –
*Glenn Rettig, Dean***

Mr. Rettig attended the Toledo Public Schools Aviation Advisory Committee meeting on October 25 and presented a proposed Avionics curriculum; a motion was made to endorse the proposal and the 32 members unanimously agreed to support the Avionics proposal.

Sherrri Johnson, Chair, and Randy Ratliff, Assistant Professor, Transportation Technologies, attended the Medina County Career Center Advisory Board Committee meeting on October 10.

Ms. Johnson and Thomas McRitchie, Transportation Technologies Instructor, attended the International Association General Motors Automotive Service Educational Program Conference in Detroit on October 15-18. The conference provided training on best practices, curriculum updates, standards updates, marketing strategies, incorporating soft skills into labs and the latest vehicle updates.

The Ohio TechNet program funded by the U.S. Department of Labor sponsored a campus wide Manufacturing Expo on October 24. Ben Brydges, Senior Operations Manager of Dana Inc. was the keynote speaker. Thirty-three local manufacturing firms and two Owens programs discussed career options in advanced manufacturing. High school and college students along with community members had the opportunity to be involved in technology driven hands-on demonstrations and hear about future employment opportunities.

ACADEMIC AFFAIRS

Honors Program – *Russell Bodi, Director*

Honors Team faculty members Russell Bodi, Cory Hoover, Timothy Rice, Catherine Pratt, and Jennifer Hazel gave a panel presentation at the National Society for Minorities in Honors Education Conference at Bowling Green State University on October 25. The panel demonstration, “Tackling Diversity, Equity, and Inclusion in a ‘Hybrid’ Honors Program and its Individual Components,” addressed the kinds of diversity issues encountered at Owens. While a community college honors program draws from a diverse student population, it often faces the challenge of reaching students who attend part-time for various reasons. Additionally, some students may not have had the opportunity to participate in an advanced academic or selective programs and may need individual encouragement. The presenters also discussed how several key areas of diversity, equity, and inclusion in curriculum options, the student outcomes rubric (Critical Thinking, Articulate Communication, Ethical Reasoning, and Civic Engagement/Leadership), individual and group advising/mentoring, the annual Honors Symposium, and the nurturing of key College and community supporters.

Center for Experiential and Community Engagement Learning – *Krista Kiessling, Director*

The Owens Harvest Project food pantry served 104 patrons during the month of October.

Ms. Kiessling facilitated professional development training for the Owens advising team October 27. Utilizing tools from the Safe Zone program, Ms. Kiessling offered resources for supporting Gay, Lesbian, Bisexual, and Transgender students and providing “safe spaces” on the college campuses.

WORKFORCE AND COMMUNITY SERVICES – *Robert Kraus, Executive Director*

In October, WCS provided 29 contract training programs serving 585 participants. Companies served: Harbor Career Connections, Great Lakes Construction Alliance, NetWORK, Dana Corporation, The Douglas Company, Cincinnati Plumbers & Pipefitters, Whirlpool, GM Powertrain, Marathon, Jones Hamilton, City of Toledo, Canton Plumbers & Pipefitters Diamond Manufacturing and National Testing Network.

WCS also delivered 40 open enrollment, non-credit classes in October serving 311 students. Highlights included Real Estate, Microsoft Excel, Studio Art Welding, DIY Home Repairs for Women, DDI (Development Dimensions International) Leadership Training, Flooded Decorative Cookies and Ballroom Dance.

Two new important courses associated with the Health Care Profession Opportunities Grant began in October. There are sixteen students participating in the fourth and fifth cohort the “Investigations of Economic Class in America.” This is the first evening class and is designed to prepare academically vulnerable students for health care training.

WCS completed Mechanical Skills training for 12 workers at the GM Powertrain plant in Toledo on October 9.

Microsoft Project training was delivered at The Douglas Company in Holland for 10 of the company’s employees.

On October 4, WCS began delivery at the Findlay Campus of Electrical, Mechanical, and Shop Measurement skills for 12 employees of the Whirlpool Corporation facility. WCS also delivered Welding skills training to five employees of Marathon Petroleum at the Findlay Campus.

On October 10, WCS delivered an emergency spill simulation exercise/training for employees of Jones-Hamilton, Inc. at the Center for Emergency Preparedness. WCS partnered with the Lake Township Fire Department and other area departments to provide a high quality simulation for the employees.

WCS trained 40 additional employees of Dana Incorporated in the innovative week-long Manufacturing Fundamentals training. At the recent Dana Toledo Plant Grand Opening, Dana Inc. officials lauded Owens for providing valuable and high quality training for its new employees. Also in October, WCS provided aptitude assessment testing to over 100 prospective new Dana employees, along with providing rooms and event support to the company to conduct an interview event on the Owens campus. Approximately 35 individuals were interviewed. Also during the month of October, aptitude testing was provided to 5 individuals who are being considered by Dana for maintenance technician positions at the company.

WCS partnered with the Dental Hygiene Program to deliver a workshop on Dental Radiology Techniques for a small group of employees of the office of Dr. Faucz in Delta.

Over 45 candidates seeking work in the fire service or law enforcement received aptitude testing from WCS in October.

On October 19, WCS delivered a Refresher Training on Hazardous Waste Topics for over 100, primarily employees of City of Toledo departments, along with a variety of officials and representatives of government agencies and companies that handle hazardous waste incidents in the Toledo area. The keynote speaker was Tim Ignatiuk, a retired bomb technician from the City of Las Vegas. His address focused on Incident Responses related to Terrorism involving hazardous materials.

Carl Dettmer, Director of Program Development, participated in the exhibition portion of the Manufacturing Day Owens Community College hosted in October. Mr. Dettmer also attended the Lucas County Commissioners meeting in recognition to his appointment to the Lucas County Workforce Development Board.

Many surrounding area agencies used the Center for Emergency Preparedness for different types of training in October. These agencies included: Davis Besse Emergency Response employees attended their annual Live Fire Training, US Border Patrol using the Mock City for Tactical Entry Training, Sylvania Police Department on the driving pads for Stops & Approaches, Toledo Police, Toledo Corrections Institute, Cooper Tire, Wood County Special Response Team and the Ohio Department of Taxation for various types of training using the Mock City.

Jones Hamilton conducted a Hazmat Spill exercise for their Emergency Response Team on October 10. Also participating in this exercise was Lake Township Fire Department, Perrysburg Township Fire Department and Troy Township Fire Department.

Debra Pratt, Records Specialist, attended the annual Motorcycle Grantee meeting in Columbus on October 18. An overview of the 2017 riding season was given in which Owens Community College had 346 students go through the Basic Rider and Returning Rider courses with a 75.43 percent passing rate. Ohio Department of Public Safety will be looking at adding a new class for three-wheel motorcycles.

Rich Ottensman, Chair of Fire Charter in the Criminal Justice & Emergency Services, attended the Fire Charter Program Director In-Service Training Update on October 5 where the Ohio Division of Emergency Medical Services reviewed fire training rule changes effective January 1, 2018.

The Law Enforcement Police Consortium held many classes for October including The Do's and Don'ts of Social Media, Basic Interview and Interrogation, Gangs/Deviant Groups, First Aid Partner Aid and Interview Tactics, Drug Related Crimes. These classes trained 90 officers.

The Upper Valley Career Center in Piqua hosted the Ohio Department of Education and ApprenticeshipOhio's Pre-apprenticeship Recognition Workshop October 19. The workshop discussed with secondary and post-secondary institutions on how to complete the ApprenticeshipOhio application to be recognized as high-quality pre-apprenticeship programs. The recognition allows schools to use the pre-apprenticeship certificate, issued on behalf of the U.S. Department of Labor through ApprenticeshipOhio, as an industry credential toward graduation.

At the Bowling Green Apprenticeship Consortium forum, Sue Clark, Director, Bowling Green Economic Development and area manufacturers discussed the development of a training consortium utilizing Wood County high schools, Penta Career Center and the College. Businesses attended included: Betco Corporation, Centaur Tool, Clark Technologies, Cooper Standard, GNK Drivetrain, and Regal Beloit/Marathon Products.

Owens Community College has begun providing its truck driving program students the option of applying for a low-percentage loan through the federal government. To date, four students have applied, with one already approved and enrolled in class.

PROFESSIONAL DEVELOPMENT

SCHOOL OF BUSINESS, INFORMATION, AND PUBLIC SERVICE

On October 27, Thomas Passero, Professor, attended the 2017 Business Analytics Symposium at Bowling Green State University. With Northwest Ohio being a major distribution hub in the United States, our Logistics/Supply chain major was implemented to support regional industry needs. Mr. Passero's attendance at this symposium allowed us to keep abreast of the educational needs for this industry and to network with regional businesses to create internship/co-op and job placement opportunities. It also demonstrated our support of our educational partner, Bowling Green State University.

SCHOOL OF LIBERAL ARTS

Russell Bodi, Professor of English, attended the forty-first annual Ohio Valley Shakespeare Conference in Berea, Ohio at Baldwin-Wallace University, October 19 – 21. The conference theme was "Shakespeare Now and Then." Dr. Bodi's presentation was entitled "Lessons from a Street Fighter: Reconsidering *Romeo and Juliet*." In his essay, Dr. Bodi employed life lessons from a former street fighter along with game and skill theories to examine the classic play from a unique perspective.

Kimberly Minke, Professor of Psychology, completed a 10-month Servant Leadership development program offered through Leadership Toledo on October 2.

Ms. Minke also facilitated a session entitled "Growing as a Leader: Encouraging the Heart" for approximately 75 regional high school students at Leadership Toledo's Students-in-Action Fall Leadership Conference held at the University of Toledo on October 21. This is Ms. Minke's fourth year (2017-2018) serving as a volunteer on the Board of Trustees for Leadership Toledo.

SCHOOL OF NURSING AND HEALTH PROFESSIONS

On October 7, Janet Janes, Adjunct Faculty and Lori Maynard, Assistant Chair, attended the Seminar "2017 Fall seminar-Sterile Processing" held at the Henry County Hospital.

Jeff Ganues
Vice President, Business Affairs
Chief Financial Officer/Treasurer

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INFORMATION TECHNOLOGIES – Laurie Orzechowski, Chief Information Officer

OTCTC (Ohio Two-Year Colleges Technology Council) Ms. Orzechowski attended the OTCTC meeting on October 6 in Columbus, which included various topics, updates, and a group discussion on academic technology.

Reporting Solution Demos Ms. Orzechowski, Sweta Thakker, Director, Enterprise Application Systems, and her team, as well as members from Institutional Research, Business Affairs Office, Records and Financial Aid offices took part in two reporting solution demos. The College's Oracle Reports will need to be replaced by the end of 2018, as the College transitions to Banner 9, the student records and information software.

IST Advisory Committee Meeting Ms. Orzechowski attended the College's Information System Technologies Advisory Committee meeting on October 26. The discussion included enrollment, faculty report, program/curriculum enhancements, accreditation changes, and industry/employer needs.

IT Faculty Forums On October 24-25, information technology forums were held for faculty, chairs, deans, and academic support staff on the Toledo and Findlay Campuses. Information Technology staff from reviewed classroom technology, software updates and procedures. There was a general discussion to gather feedback regarding how Information Technology can best support the academic mission of the College.

OPERATIONS- Michael McDonald, Executive Director

CAMPUS PLANNING AND SERVICES – Danielle Tracy, Director

Administration Hall Water Infiltration Project The Controlling Board approved the state funding for the roof replacement of Administration Hall on October 30.

Veterans Hall – Phase II Construction of the second floor of Veterans Hall was completed and the occupancy permit was granted.

Food Service AVI Foodservices offered to step away from operating the Findlay Grill and Findlay Childcare Center dining services. The College began exploring options on how to continue to provide those services on the Findlay Campus.

FACILITIES SERVICES – David Halsey, Director

Transportation Technologies Expansion Project Under-slab wiring and drainage work are complete. The main concrete pad is complete. Interior painting and HVAC work has commenced.

College Hall Renovations Phase I Construction and renovations are in progress. Office spaces and lobbies, primary drywall, painting, HVAC modifications, sprinkler work, wiring and cabling are all in progress.

OCTOBER 2017

ADMISSIONS, INTERNATIONAL SERVICES, COLLEGE CREDIT PLUS – *Meghan Schmidbauer, Assistant Dean*

Ms. Schmidbauer continued to work with Toledo Public Schools and the City of Toledo on a career pathway opportunity for public safety and emergency services. A press conference was held at the Center for Emergency Preparedness on October 10 with speakers from the College, Toledo Public Schools, and Toledo legislators. Ms. Schmidbauer continued to meet with schools regarding College Credit Plus and future partnership opportunities. On October 19, she attended the Youth Career Connect Grant Committee meeting as part of the Department of Labor grant. As part of the Owens team, she participated in the Toledo Blade Spelling Bee on October 19. On October 25, Ms. Schmidbauer addressed the Ottawa-Glandorf High School senior class on college searches. She represented the College at the Start High School Career Night. She coordinated and participated in the iHeart Media Trunk-or-Treat event held at Hensville on October 28.

New Student Recruitment

The Admissions Representatives canvassed 30 rural, urban, public and private high schools throughout the service area making contact with 465 students in their classrooms, cafeterias and counselors' offices. Applications and interest cards are collected at every visit. In October, Admissions staff represented Owens at 12 fairs/parents nights at high schools and colleges in Lucas, Wood, Hancock and Defiance Counties.

Eight secondary classrooms of career technical programs were visited, providing information on continuing at Owens, as well as the Tech Prep scholarship.

On-Campus Events

In October, 75 students participated in registration events, New Student Orientation or One Day Registration.

The Toledo Guidance Counselor Update was on October 4, with approximately 40 people in attendance. The Findlay Guidance Counselor Update was on October 13, with approximately 30 people in attendance.

An Explore Owens session was held for approximately 83 people, providing basic college information.

The Toledo-area Campus Preview Days for students focused on particular programs and majors.

- October 20 – Fine Arts Preview Day
- October 24 – Manufacturing Expo
- October 25 – School of Business and Culinary Arts
- October 27 – Public Service and Emergency Services

Admissions participated in the Finances 101 event, hosted by BGSU. Information was provided to approximately 400 high school students about programs and enrollment steps.

Communications (11,252 emails) were sent to recruits and applicants with information about registering for the Spring 2018 and Fall 2018 semesters.

ATHLETICS – *John-David Ettore, Director*

The women’s volleyball finished the regular season 34 and 0 overall and 16 and 0 in OCCAC (Ohio Community College Athletic Conference) play. They are the lone undefeated team in the nation at the National Junior College Athletic Association (NJCAA) Division II level and finished their regular season ranked the No. 1 team in the Nation.

The women’s volleyball team played in the District Championship November 2-4 and in the National Tournament held in Charleston, West Virginia, November 16-18.

The volleyball team raised \$402 for the Susan G. Komen Foundation in the fight against breast cancer on October 21. The team hosted a raffle for gift baskets and autographed team items, and had paper volleyballs on sale for \$1 that were posted in remembrance or in honor of people who have fought or are currently fighting cancer.

The Athletic Office hired Christopher Schmidbauer as the new part-time Sports Information Director.

The women’s basketball team participated in the “Share the Warmth” Toledo Area Coat Distribution on October 31. Players prepped the coats and blankets by sorting coats by size and gender while hanging them up to prepare for the 1,200 people in need that participated. Owens women's basketball was proud to partner with Toledo Gospel Rescue Mission, Susie’s Coats, The Salvation Army, ProMedica and Hannah’s Socks in this collaborative.

Proceeds from a recent women’s basketball scrimmage were donated to My Brother’s Workshop, a non-profit Virgin Islands charitable corporation. The organization strives to provide hope, faith, and purpose to at-risk and high-risk young people in the United States Virgin Islands, by offering mentoring, counseling, paid job training, education, and job placement. My Brother's Workshop has also been instrumental in helping rebuild the Island after Hurricane Irma.

ADVISING, CAREER INITIATIVES, & COUNSELING SERVICES - *Dr. Verne Walker, Assistant Dean*

On October 4, the Office of Advising worked with the Webmaster to update the Advising homepage in order to increase student awareness for academic advising. An Advisor list was generated, which lists the advisor name and their assigned content area.

One October 4, the Office of Advising’s Professional Development Committee hosted a representative from the College and Career Readiness Center (formerly ABLE) for the Wednesday morning update. Referring students for College Preparation Courses was a primary focus of the meeting.

On October 5, Leanne Huckaby, Advisor, Career and Transfer, attended a Lunch and Learn session held in the Office of Student Activities. Ms. Huckaby presented on topics and resources to assist Owens students in transferring to a four-year university including the importance of deciding on a program early, working with the transfer advisor and specific transfer representatives, Transferology.com, and the option of Reverse Transfer to earn an Owens degree.

On October 6, Angela McGinnis, Manager of Advising, served as a mock interviewer at Bowling Green State University's New Professionals in Transition (NPIT) Conference. The event is for graduate students in the College Student Personnel (CSP) program as they prepare for the job search. Ms. McGinnis is a graduate of the CSP program and has served as a mock interviewer for a number of years.

On October 9, Suzanne Zampino, Advisor, Career/Undecided, gave two presentations to Jonathan Boyle's BUS 102 class of sixteen students, one on Career Coach (CC) and one on Virtual Job Shadow (VJS). Students learned how to navigate both programs through My Career Center in their student Ozone accounts. During the Career Coach presentation, students learned about career assessments, other career data including salary, growth, minimum educational needs, and how to connect their findings to a degree at Owens. The students also learned how to search for jobs, how to set goals and create a job search plan. During the Virtual Job Shadow presentation, students were able to view videos of professionals in their careers who discussed a workday, the rewards, and the challenges.

On October 11, Ms. Zampino also gave a presentation on the Findlay Campus to John Dyer's SPE 102 class, which included five students. After the presentation, additional time was given to students to review the Career Coach Resume Building tool and learn about College Central Network.

October 12, Kristy Watkins, Advisor, Career/Undecided and Ms. Zampino gave two Career Coach presentations to high school stakeholder groups in Sylvania. The first presentation was at Northview High School, in which six STRIVE senior students and Rotary member and student mentor, Charles Richmond, were present. The second presentation was at Southview High School, in which 12 STRIVE senior students, John Thor, Intervention Specialist, and Charles Richmond were present.

On October 13, Ms. Watkins and Ms. Zampino gave a resume presentation to four students for Elisa Huss-Hage's ECE 298 course. Students learned how to build a resume, how to use Owens online tools for building and uploading a resume for review, and how to make an appointment with a Career/Undecided Advisor for additional career services. Student resumes that were available were reviewed at this time. All four students believed their confidence level in building a resume after the presentation was higher than before the presentation.

On October 12 and 26, the Advising Assessment Committee met to review the Strengths, Weaknesses, Opportunities, Threats (SWOT) analysis for the CHAT software used by the Advisors. Along with the SWOT analysis, the committee members reviewed reports to see how often the CHAT feature is utilized during the week. These reports directed the Assessment Committee to work on a proposal to present to Dr. Walker, Assistant Dean, Advising, Career Initiatives, and Counseling Services, on how to utilize the chat feature the most for advising.

On October 18, Ms. Huckaby hosted the Fall Transfer Fair. College representatives from over 25 four-year colleges and universities provided admissions and program information to students. It was the highest attended Transfer Fair in recent history. Lunch and giveaways were provided for those who visited the fair and both student and representative feedback was overwhelmingly positive.

On October 20, the Health Advising Team held a semester planning day. Cindy Charlton, Associate Registrar, guided the team through a process of doing paper/pencil calculations for the Step II Medical Imaging program review for Radiologic Technology. The Advisors, Assistant Dean, and Coordinator of Selective Health calculated points for approximately 14 candidates in order to validate the automatic calculations generated with the new selective health review for Health Technologies.

On October 24, the Technology Advisors from the Office of Advising and the Career Advisors from the Career and Transfer team assisted with the School of STEM at the Manufacturing Expo. To supplement other promotional strategies, Technology Advisors sent 2,085 emails to their assigned caseloads of students to encourage them to attend the Manufacturing Expo. Technology Advisors also hosted a table with information on the various academic programs Owens offers in the manufacturing area. Career Advisors staffed a Career Services table and provided handouts related to Career Coach and uploading resumes to the College Central Network.

On October 25, Christine Celestino-Boes, Transfer Advisor for Bowling Green State University, hosted a Falcon Express Lunch-n-Learn for Owens Advisors. Ms. Celestino-Boes discussed Falcon Express, shared marketing materials, and provided curriculum updates.

On October 26, Briana Reithmeier, Advisor, Career/Undecided and Ms. Zampino, gave a Career Coach presentation to 16 students in an ACT prep class at North Baltimore High School. Nine out of 16 students believed their confidence level in choosing a career increased by at least 1 point on a 1-5 Likert Scale (1 being the low end and 5 being the high end).

On October 27, the Office of Advising hosted a professional development day on the Toledo Campus. Topics covered during the event were an interactive communication activity, Safe Zone and Diversity training, and information about the career and transfer team and services. The day was planned by the Advising Professional Development Committee.

The One Day Registration/New Student Orientation (ODR/NSO) Committee worked with Marketing to create a new pre-advising sheet used for ODR/NSO sessions. The updated form provides more information for students regarding classes, who they met with during ODR, and who is their assigned advisor.

During the month of October, and prior to the last day to drop a full term course, the Office of Advising contacted students registered for a course for a third or fourth attempt. Advisors reminded students of the course repeat policy, encouraged students to contact faculty as needed, and advised students of resources on campus to assist in course completion. Advisors contacted approximately 178 students.

COUNSELING SERVICES - *Adrian Baney, Director*

On October 15-18, Ms. Baney attended a conference in Denver, Colorado, hosted by the Association of University and College Counseling Center Directors. The conference provided networking and consultation opportunities, as well as provided training on various topics such as threat assessment, how to engage faculty and staff, and ethics.

Throughout October, Jackie Haskins, Counselor, and Megan Cunningham, Intern, were able to provide multiple trainings and introduction of counseling sessions to various classrooms on campus. Counseling Services was able to provide a time management workshop, a stress management workshop, and attend two staff meetings to present information on our services.

On October 20, Ms. Haskins attended a training entitled Addiction: Trends and Interventions. At the training, Ms. Haskins learned about current trends in drug use (both legal and illegal) and interventions used to treat people suffering from addiction. Participants also spent time exploring the pharmacology of common drugs of abuse.

On October 26, Ms. Baney attended the Wood County Suicide Prevention Coalition meeting to discuss community opportunities for treatment, prevention, and support for suicide survivors. Statistics for Wood County were presented at this meeting, as well as future planning for the county regarding the topic and treatment of suicide. Various community facilities are represented, including community counseling services, Bowling Green State University, veterans, elementary/middle/high schools, National Alliance for Mental Illness, and the Alcohol and Drug Addiction and Mental Health Services Board for Wood County.

In October, Counseling Services was able to provide ongoing diagnostic and treatment-based counseling services to approximately 50 students. Since October 2016, treatment provision has nearly doubled regarding the number of students served for ongoing treatment. Although it is difficult to quantify, consultation sessions have likely also doubled, or more, since October 2016. Counseling Services also provides ongoing consultation for staff and faculty regularly, as well as participates on the Behavioral Consultation Team, which helps promote campus health, safety, and behavioral education and wellness of our students.

FINANCIAL AID – *Andrea Morrow, Director*

In order to correct the prior monthly report, please note that as of October 1 a total of 10,400 applications for financial aid have been received for the 2017-2018 academic year. As a result, a total of \$17,175,951 in grants, loans, and scholarships has been disbursed for the 2017-2018 academic year. For Fall 2017, 40.30% of eligible students enrolled received financial aid.

As of November 1, a total of 10,600 applications for financial aid have been received for the 2017-2018 academic year. As a result, a total of \$18,590,490 in grants, loans, and scholarships has been disbursed for the 2017-2018 academic year. For Fall 2017, 41.70% of eligible students enrolled received financial aid.

On November 8, the U.S. Department of Education notified Dr. Robinson and Ms. Morrow of the FY 2014 Cohort Default Rate (CDR) adjustment. The Department concluded that the information provided as uncorrected data adjustments warranted a revision to the College's CDR calculation. The result of the accepted challenges is a decrease in the rate to 24.1%.

OSERVE – *Ashley Foster, Director*

Outreach

October 4 – October 17 Satisfactory Academic Progress (SAP) Outreach: Advocates worked on the Satisfactory Academic Progress (SAP) email outreach to include 311 students. Students included in this outreach are those who are currently on SAP warning status, and at the completion of Fall 2017 semester will be SAP ineligible. To maintain Satisfactory Academic Progress eligibility students must:

- Maintain the required cumulative grade point average (CGPA) of 2.0 or better.
- Satisfactorily complete enough credit hours to have a pace of completion of 67 percent or higher.
- Graduate within 150 percent of the credit hours required to complete the program.

The outreach efforts provided further communication regarding the students' projected ineligible status, and the opportunity for students to be proactive in establishing future semester tuition plans. Further, if students have experienced an extenuating circumstance that has lead up to the SAP ineligibility, the outreach explains the ability to submit an appeal request.

Presentations

In the month of October, Ms. Foster presented and facilitated FAFSA workshops at six high schools for seniors and parents, which promotes early FAFSA completion. The high schools included, Toledo Christian School, Edgerton High School, Horizon Science Academy, Wauseon High School, Jones Leadership Academy and Swanton High School.

Additionally, Oserve Advocates Marcos Gomez and Alissa Hornbeak facilitated FAFSA workshops at Woodward High School, Horizon Science Academy, Glass City Academy and for the Owens Volleyball team and their parents.

Training

On October 17, Dr. Verne Walker, Assistant Dean, Advising, Career Initiatives, and Counseling Services; Ashley Foster, Director, Oserve; Krista Kiessling, Director, Experiential & Community Engaged Learning; James Jackson, Director, Downtown Learning Center; and Erica Parish, Director, TRIO, Student Support Services represented Owens at the Student Success Leadership Initiative (SSLI) workshop on Improving Student Financial Stability. Hosted at Stark State College and sponsored by the Ohio Association of Community Colleges (OACC), the event is the second workshop offered that allowed stakeholders from several community colleges to learn more about the concept of financial stability. Dr. Rob Johnstone, President, National Center for Inquiry & Improvement and Laura Rittner, Executive Director, Student Success Center at OACC, presented on strategies for expanding support to low-income students. Attendees actively discussed various initiatives to expand our reach to students who demonstrate the most financial need.

On October 20, Ms. Foster, and Office of Financial Aid Assistant Director of Compliance Quality, Jodie Smeltzer, represented Owens on behalf of Amy Giordano, Vice President, Enrollment Management and Student Services, at the Ohio Chief Student Affairs Officers meeting (OCSAO). The topic of discussion was 'Financial Aid & Affordability'. Representatives from the U.S. Department of Education and the Ohio Department of Education informed attendees of the following updates: 2018-2019 FAFSA changes, year-round Pell, prior-prior year and accompanied 399 codes, and Ohio College Opportunity Grant (OCOG) short-term training programs and Veteran's eligibility.

STUDENT CONDUCT/STUDENT LIFE – *Danielle Filipchuk, Director/Title IX Coordinator*

On October 10, to help students exercise their minds in preparation for mid-term exams, Student Activities hosted a Pop-In: Train Your Brain in the Atrium, where students tried to solve a variety of puzzles and word games.

On October 17, the Office of Student Activities hosted national speaker Kevin Smith on both the Toledo and Findlay Campuses. Mr. Smith, a first-generation college student, presented his keynote, *A Fork in the Road*, which focused on the challenging roadblocks that community college students face and how to overcome them by taking advantage of opportunities and resources available at college.

Throughout the month of October, the Findlay Campus Student Nurses' Association held a hurricane relief drive to collect items for Impact of Hope in Waterville to support those effected by the devastating hurricanes this fall. They also held a bake sale, which raised over \$235 that they used to purchase additional items for the relief effort.

Toledo Campus

On October 5, the Student Activities Office hosted a Lunch & Learn: Owens Express Transfer Programs. Amy Giordano, Vice President, Enrollment Management and Student Services, Christine Celestino-Boes, Leanne Huckaby, Adviros, and Carol Holton presented on the benefits of the Owens Express Transfer Programs with Bowling Green State University and the University of Toledo. The 21 students present were able to ask questions and enroll in the programs while enjoying Chipotle for lunch.

On October 12, the Student Activities Office sponsored a Pop-In Activity: Train Your Brain in College Hall by the bookstore. During the event, students were invited to stop by the table and complete challenging puzzles to help them “train their brains.”

Advisor to the Owens Nutrition Association, Beth Williams, traveled with one student to the Food and Nutrition Conference and Expo in Chicago, Illinois from October 20-24.

In recognition of October as Domestic Violence Awareness month, on October 24, the Student Activities Office hosted a Pop-In Activity: Make a Hand, Take a Stand. The activity was held in College Hall by the bookstore, where students were encouraged to stop by the table and make a popcorn hand. Information and pamphlets were available to bring awareness to domestic violence and connect students with available resources.

Student Government

On October 11, Student Government hosted a Discussion and Dialogue event for students and College administrators. During the event, Student Government members read Feedback Forms they had received from students, and administrators answered questions and addressed issues related to their areas.

On October 31, Student Government, with support from the Owens Alumni Association, sponsored the Third Annual Trick-or-Treat Event on the Toledo and Findlay Campuses, during which students could visit participating offices and collect candy and raffle tickets to be entered into a drawing for an iPad and a Fit Bit Alta. As part of the event, offices were invited to decorate their space and dress up in costume as part of a friendly competition. Prizes were awarded for Best Office Decoration (Student Employment), Best Office Theme (Counseling Services), and Best Costume (Jean Thomas). Thirty-seven offices participated and students turned in over 2,000 raffle tickets.

VETERANS SERVICES – *Sean McConnell, Manager*

The American Legion Post #320 donated an Ohio flag to the center.

New changes to the Ohio National Guard Scholarship Program will take effect starting next semester. National Guard Airmen and Soldiers will now have to apply for Federal Tuition Assistance before being granted the scholarship.

OCTOBER 2017

FOUNDATION – Jennifer Fehnrich, Executive Director

Fundraising – Donations recently received include:

- \$4,370 for the Regina & Harry Silletti Scholarship Fund
- \$1,492 from Foundation directors
- \$1,000 for the Tall Timbers Foundation Scholarship Fund
- \$601 from member(s) of the Board of Trustees
- \$275 from employees

Foundation – At the October Annual Meeting, the following officers were elected/re-elected:

- Philip Rudolph, Jr. – Chairman
- Dee Talmage – Vice Chairman
- Alan Sattler – Treasurer
- Matt Mishler - Secretary

Cultivation – Ms. Fehnrich held several one-on-one cultivation meetings with prospective donors to the Foundation. Ms. Fehnrich, along with Foundation Chair Rudolph, also attended several corporate donor prospect meetings.

2018 Annual Giving Campaign – The 2018 Annual Giving Campaign is underway and the goal for this year’s campaign is \$300,000. Ms. Fehnrich will kick-off the campaign with asks for meaningful gifts and participation from the President and direct reports, as well as members of the leadership boards.

ALUMNI RELATIONS – Bridget Shea, Manager

Alumni Membership – The Alumni Association has 1,583 paid and complimentary memberships.

Retiree Breakfast - The Alumni Association hosted a breakfast for retired Owens faculty and staff on October 11 and nearly 50 retirees attended. Dr. Robinson invited the retirees back to campus and Bridget Shea and Jennifer Fehnrich presented the idea of establishing a retiree chapter within the Alumni Association. This chapter would serve to keep this stakeholder group engaged with Owens and to help them stay connected with each other. The process of establishing the retiree chapter is proceeding, and the retirees have requested to host their holiday gathering in the Terrace View Café on the Toledo Campus.

Upcoming Alumni Events

- | | |
|---------------------------------|-----------------------------|
| • Zoo Lights Night | Tuesday, December 5, 2017 |
| • Professional Networking Event | Wednesday, January 17, 2018 |
| • Walleye Night | Saturday, February 10, 2018 |

FINDLAY CAMPUS – *Julie Baker, Executive Director*

In October, Ms. Baker facilitated a meeting with Marathon for potential training, which also included representatives from Raise the Bar and from Owens, Dr. Robinson, Glenn Rettig, Dean, School of STEM, Robert Krause, Executive Director, Workforce and Community Service. A follow up meeting and tour are scheduled.

Ms. Baker, Dr. Robinson and Mr. Rettig met and toured with Leigh Esper, Executive Director, Center for Civic Engagement, University of Findlay, on potential future collaborations.

In mid-October Ms. Baker arranged a touch-base meeting with Dan Sheaffer, Project Specialist, Findlay/Hancock Economic Development, and Dr. Robinson, Mr. Rettig and Mr. Kraus. The group will meet on a quarterly basis to review various economic development projects.

A potential vendor for the Jaguar Grill and Child Care Center met with Ms. Baker, Julie Easterday, Copy Center/Events Manager and HR Specialist, and Danielle Tracy, Director, Campus Planning and Services to outline needs and services.

Thirty faculty, staff, students and child care families participated in the October 24 Findlay Halloween parade. Several rode in the float that was built for the occasion and others passed out 4,000 “Owens” candy and treats along the parade route.

Throughout the month, Ms. Baker attended on campus events, which included presenting a communication exercise for advisors, attending the Information Technology Governance Steering Committee, the Hancock County High School Counselor event, the Findlay All Campus Meeting, the Directors meeting with Dr. Robinson, and the annual Foundation Dinner. Additionally, Ms. Baker represented the College at the Findlay Rotary, Crawford Station Apartments Community Meeting, Raise the Bar HS/Post-Secondary sub-committee meetings, American Cancer Society event, Camp Fire of Northwest Ohio Board and Executive Board meetings.

MARKETING AND COMMUNICATIONS – *Jason Griffin, Director*

Television and radio commercials, featuring current Owens students and Owens alums, continue to air, for the Spring Semester 2018 registration. For the campaign, there will be a mixture of television and radio commercials, digital ads, newspaper ads, TARTA bus signage, and high school athletic venue sponsorships around northwest Ohio. Marketing utilized data from Institutional Research to form the strategy on all digital targeted advertising to key demographics. **The commercials, as of November 17, have been viewed on YouTube 296,367 times.**

Marketing unveiled three new commercials produced by HART associates. A traditional :30 second ad that will be focused on jobs; a :15 digital ad focusing on careers in the STEM field and a :15 digital ad focused on the Falcon and Rocket Express programs.

The Marketing department kicked off a new video campaign called “This is Owens” featuring students, faculty, staff, alumni, and community partners. These short videos (60-90 seconds) are vignettes and a glimpse into the lives of the Owens family. So far, the two videos have been shared on social media channels and OTV (in-house television on campus) and have been viewed **a total of 571 times on YouTube. One of the features was seen by more than 13,000 people on Facebook along. A third and fourth video will be coming soon.**

Marketing agreed to a partnership with the Toledo Walleye for the 2017-18 season to sponsor Veteran's Appreciation Night on November 11. There were 150 Owens student veterans and alums at the game; the Owens choir performed the national anthem; and, an Owens student veteran dropped the ceremonial puck prior to the game. As part of the season-long sponsorship, Owens will be prominently on display in the arena as the sponsor of the social media photo sharing activities on the video board. This will be an interactive fan experience throughout the season.

The President's Twitter feed now has 131 followers.

Marketing reports that **the Owens Social Media audience** (Facebook, Twitter, LinkedIn, and Instagram) has grown to **61,377 followers** and is growing by over 250 new followers per week.

In the combined months of September and October, 72 unique Owens Facebook posts achieved 370,935 impressions. Twitter produced 41,275 impressions with 74 unique tweets.