

Steve Robinson  
Provost/Vice President, Academic Affairs and  
Chief Academic Officer

Board of Trustees  
February 7, 2017  
EXHIBIT NO. 16A

## NOVEMBER & DECEMBER 2016

### **SCHOOL OF BUSINESS, INFORMATION, AND PUBLIC SERVICE – *Ann Theis, Dean***

Ms. Theis attended the Northwest Ohio Regional Tech Prep Meeting at Millstream High School, Findlay, November 14. The focus of the meeting was on career development at the secondary and post-secondary levels.

Dr. Reti Shutina, Director, Ohio Means Internships and Co-ops (OMIC) and Ms. Theis travelled to Bowling Green State University to meet with Will Burns regarding the mapping of internship data. This is included in the OMIC 2.5 grant of developing geo-spatial maps of internship sites and students. The purpose is to enable better matching of students geographically with area internship opportunities.

Janine Rosenthal, Assistant Professor, and three student members of the Owens Community College Chapter of the Institute of Management Accountants (IMA), attended the National Student Leadership Conference in Detroit, November 10-12. The students attended presentations on leadership, career success and internships, and had the opportunity to interact with heads of businesses and other students. In addition, Owens' students were invited to a "Meet the Professionals Night" hosted by the University of Toledo's IMA chapter, November 15.

The second annual Owens – University of Toledo Peace Officer Training Academy class conducted a completion ceremony, December 14, Center for Fine and Performing Arts. Toledo Police Chief George Krall was the guest speaker.

Mark King, Chair, Criminal Justice and Emergency Services, met with Julie Baker, Executive Director, Findlay Campus and Academy Commanders, Mark Reef and Greg Smith, to discuss starting a police consortium on the Findlay Campus for the purpose of engaging community awareness and bolster recruitment. They are reviewing the Toledo Campus police consortium model.

Ms. Theis and Mr. King attended the November 18 Ohio Peace Officer Training Academy (OPOTA) meeting, Columbus State Community College. The purpose of the meeting was on the upcoming changes to the OPOTA curriculum and entry requirements. The meeting was sponsored by the Ohio Association of Community Colleges.

Students in the event planning course, taught by Joseph Shamy, Adjunct Faculty, held their final project event on December 3, which included marketing and budgeting. A holiday meal was provided to 145 visitors of the Cherry Street Mission and fifty gift bags of hats, gloves and socks were distributed.

Members of the cast and crew from The Phantom of the Opera tour were at the Center for Performing Arts on December 6 for a special panel discussion for faculty and students of Owens and the Toledo School of the Arts. Robert Tischerich, Assistant Professor, organized the event in coordination with Jeremy Meier, Associate Professor and Richard Clever, Theater Technical Director.

**SCHOOL OF LIBERAL ARTS – Michele Johnson, Dean**

Music Business Technology students presented Jacob Estrada & Mariachi Pura Vida on November 2, Center for Fine and Performing Arts. It was a free concert to celebrate Dia de los Muertos, and it was the first in a series, *Accent on the Arts!* which continues through February 24.

The second concert of the *Accent on the Arts!* series took place on December 2 featuring the Christa Grix Trio with Ms. Grix, harp; Kurt Krahnke, bass and Pete Siers, drums. The series was designed and created by the Music Portfolio I class of the Music Business Technology program who is promoting and managing the series.

**SCHOOL OF NURSING AND HEALTH PROFESSIONS – Cathy Ford, Dean**

The sixth annual National Radiologic Technologist Week Event was held on the Toledo Campus. Students from Owens and Mercy College, as well as technologists from area hospitals, attended. The keynote speaker was Chrys Petersen; former news anchor with WTOL news. Awards were given out to recognize the nominated technologists who demonstrated clinical excellence, leadership, lifetime achievement, education and physician in medical imaging.

The MRI and Radiography program students raised funds to adopt a family for the holiday and provided food, clothing, toys and home essential items.

On December 15, Michelle Shephard, MSN, RN, Clinical Coordinator, Nursing, with City of Oregon community members helped to coordinate and deliver 78 holiday food/toiletries/cleaning supply baskets to apartments housing those who are low income, elderly or handicapped.

**ACADEMIC AFFAIRS – Denise Smith, Associate Vice President**

**CENTER FOR EXPERIENTIAL AND COMMUNITY ENGAGED LEARNING –**

*Krista Kiessling, Director*

The Harvest Food Pantry served 172 patrons and 86 patrons, respectively for November and December.

The Civic Ambassadors mentored 684 students enrolled in 46 courses for Fall Semester 2016.

**UPWARD BOUND – Heath Huber, Director**

The program is serving 52 students for the 2016-2017 academic year; the majority (90 percent) are both low-income and first-generation students.

On-going events include, biweekly after-school tutoring and “Table Talks,” which consist of brief mini-lessons on ACT prep and other instructional/developmental topics.

Twenty-one seniors completed the FAFSA, applied to at least three colleges and completed at least two scholarship applications.

Four senior meetings were in November and December, which are group counselling sessions to keep seniors on track to complete the steps required for enrollment in higher education upon graduation. The November workshop was led by Upward Bound Senior Representative Stacy Cupps-Alexander and focused on time management. The December workshop focused on community building and holiday celebrations.

Students were taken on college tours to Siena Heights College and Adrian College.

Students had cultural trips to the Valentine Theatre for the Toledo Rep's production and backstage tour of A Christmas Carol; and, the Stranahan Theatre for the national tour of Phantom of the Opera.

**WORKFORCE AND COMMUNITY SERVICES – Robert Kraus, *Interim Executive Director***

In November and December, WCS provided 39 contract training programs serving a total of 648 participants. Companies served: The Andersons, Cincinnati Plumbers & Pipefitters, Toledo Iron Workers, Whirlpool, Libbey Glass, Metal Forming, Ball Corporation, Bureau of Workers' Compensation, City of Toledo, Great Lakes Construction Alliance, First Energy, Harbor Career Connections, Grob, BP, O-I Headquarters, ProMedica, Torrence Sound, and a consortium of fire and police departments.

WCS also delivered 38 open-enrollment, non-credit classes in November and December, serving a total of 276 students. Highlights included: real estate, Microsoft Excel, cardio cross training, flooded decorative cookies, concealed weapons training, and making money with your voice.

CPR and first aid contract training classes were conducted in November for Team Systems, the Boys & Girls Club, and Jones Hamilton, and for open enrollment, which a total of 329 students were trained.

WCS is working with the Lucas County Ohio Means Jobs One-Stop Operator to provide training to participants in the Health Professions Opportunities Grant (HPOG). To enhance the success of participants in healthcare training, WCS will deliver a class called Investigations into Class in America. The course is similar to first year experience college courses. A pilot run of the course is scheduled to begin January 18 and run for 10 weeks. The goal is to ramp up to running the 42-hour course monthly by late spring for groups of 10-12 participants. To learn more about the "Investigations" course, Carl Dettmer, Director of Program Development, joined a delegation of local individuals for a visit in December to Youngstown State University, which currently offers the program to students with much success.

Also related to the HPOG grant, WCS is working with the Owens ABLE program and the Lucas County Ohio Means Jobs One-Stop Operator to utilize HPOG funds for customized basic skills classes, which will also be offered to HPOG recipients and designed to increase success in future health care training. School of Liberal Arts Dean Michele Johnson is involved in the discussion as well.

WCS is working to expand training opportunities available through ProMedica Health System's ProMedica University for its employees. Beginning in January, ProMedica employees will be eligible to take dozens of online computer and other classes offered through WCS. ProMedica is also working with WCS on plans for Leadership Training for frontline ProMedica Supervisors throughout 2017. ProMedica is also considering a Team Building training using the Owens Culinary Arts Center, a training initiative that has been very effective for other companies.

In November, WCS began offering classes under contract with the Federal Bureau of Prisons Life Connections Program. The LCP provides job and life preparation training to inmates at the Milan, Michigan, Correctional Facility who are within 18 months of being released. Class topics include managing emotions, resume writing, interviewing, job search techniques, and self-assessment.

WCS is actively participating in the grant-funded WorkReady Manufacturing Initiative with Goodwill Industries and a host of other community organizations and schools. The grant is designed primarily for ex-offenders who are returning to the workforce.

WCS provided candidate assessment testing for 101 first responders in November and December. The majority of candidates are applying for employment with the City of Toledo as firefighters. Additional testing is scheduled in January.

WCS reached agreement with Dana Corporation to deliver assessment testing and manufacturing training to hourly workers who will be hired in 2017 and 2018 at the company's new Northwest Toledo facility. Tentative plans are for assessments to begin in February. Assessment and training for skilled trades workers and other Dana employees are in the planning stage.

Chrysler re-started their apprenticeship programs with 7 employees at Owens.

On July 22, 2014, President Barack Obama signed the Workforce Innovation and Opportunity Act (WIOA) to help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with the skilled workers. A major component of WIOA is Career Pathways, an initiative designed to ensure that job seekers acquire skills and credentials that meet employers' needs by building cross-agency partnerships; identifying industry sectors and engaging employers; designing education and training programs. The academic and job-readiness services that ABLE provides will play a vital role in the Career Pathways initiative. In early December, Dennis Belkofer, Owens' ABLE manager, and Rene Downour, Owens' Career Pathways representative, met with a representative from Chrysler to begin creating a plan to offer ABLE's services to Chrysler employees and their families. A similar meeting with Dana is being planned in January. Mr. Belkofer and Ms. Downour are aggressively seeking partnerships with other organizations such as Ohio Means Jobs and the Veterans Administration. They have also met with Owens' Workforce and Community Services team to create plans to market Career Pathways and ABLE through the partnerships they have created. This joint effort holds great promise for increasing the impact Owens will have on Toledo and surrounding areas.

December concluded the year for the Law Enforcement Consortium annually serving 750 law enforcement personnel. In December, the 2017 contracts and class schedule were processed and distributed to the departments.

Mark Briggs, Adjunct, provided a campus tour for Toledo Refining for possible search and rescue training and confined space training for February 2017.

In partnership with the Ohio Fire Academy, which funded a 36-Hour Volunteer Firefighter course, for 11 participants from various fire departments in Northwest Ohio area.

## **PROFESSIONAL DEVELOPMENT**

### **SCHOOL OF LIBERAL ARTS**

Denise Grupp-Verbon, Internship Coordinator for Fine and Performing Arts, attended The Internship Event on November 5 presented by the American Advertising Federation of Toledo. The event featured the opportunity to network with potential internship locations in the region. A variety of professionals offered a panel discussion and a portfolio workshop, offering tips to undergraduate students who are preparing and applying for internship positions.

## **PROFESSIONAL DEVELOPMENT**

### **SCHOOL OF NURSING AND HEALTH PROFESSIONS**

On November 16, Laurie Erford, MSN, RN Nursing Faculty, and Amy Dixon, MSN, RN NEED Coordinator, attended the *21<sup>st</sup> Annual Are You Ready? Pediatric Emergencies and Continuum of Care* at the Holiday Inn French Quarter in Perrysburg.

In December, Brittany Moore, Adjunct Professor, Dental Hygiene Program, published an article in *The Journal of Dental Hygiene*. The topic of the article is “A Comparison of Attrition Rates in Dental Hygiene Programs Using Selective and Nonselective Admissions”. Brittany E. Moore, BSDH, MDH coauthored the article with Michele P. Carr, BS, MA; Rachel C. Kearney, BSDH, MS; Jill Clutter, PhD, MCHES all of the Ohio State University.

### **SCHOOL OF SCIENCE, TECHNOLOGY, ENGINEERING & MATHEMATICS (STEM)**

Michelle Younker, Chair, Mathematics, attended the 42<sup>nd</sup> Annual Conference of the American Mathematical Association of Two-Year Colleges (AMATYC) in Denver, November 16–20. She gave a poster presentation entitled *The Ohio Mathematics Initiative: Revisioning Post-Secondary Mathematics*. She also serves as the Midwest Regional Representative to the Placement and Assessment Committee for AMATYC and as a delegate representing Ohio in the governing body of the organization.

## NOVEMBER & DECEMBER 2016

### **OFFICE OF STUDENT ACCOUNTS – *Jodie Birch, Director***

On November 15, Ms. Birch and Brenda Clark, Accounts Receivable Specialist, attended the Fall Ohio Bursars Association meeting in Columbus. The sessions included an Ohio Department of Higher Education presentation on the College Credit Plus program, 1098-T tax form changes and updates, Ohio collection law, financial literacy and dealing with emotional and argumentative students.

### **FACILITIES SERVICES – *David Halsey, Director***

Kingsley Hall Renovation Phase I – The punch list for Kingsley Hall, Phase I will be compiled by mid-January. Items on the list will be completed on schedule.

Kingsley Hall Renovation Phase II – The audio/video systems design has been established and final materials and finishes have been chosen for the restroom areas and floors.

Founders Hall, Roof Replacement - There are three quadrants left to complete on the Founders Hall Roof Project. Completion of this project will be resumed, March 1, due to weather-related issues.

Math/Science, Boiler Replacement - The new 1.6 million BTU hot water boiler for Math/Science is in operation.

Law Enforcement, Domestic Hot Water - The domestic hot water boiler in the Law Enforcement building completely failed and replacement components were no longer available. Bids will be solicited for a new boiler.

### **AUXILIARY SERVICES/OPERATIONS – *Danielle Tracy, Director***

Student Health and Activities Center (SHAC) – SHAC attendance for the month of December was 832, which is an average of 55 people per day. Guest passes totaled \$100 for the month. All new cardio equipment was installed.

Events/Facility Rentals – The College processed 103 events in the month of December, which included three external events that brought in \$1,355 of revenue to the College.

### Status of SB 310 Capital Projects

#### **1. Pedestrian Bridges Improvements**

*Total Allocation:* \$400,000

*CB Status:* August 22 and September 26 Controlling Board Approvals

*Timeline:* July 7, 2016: Bridge inspection and load rating

*A/E:* Mannik Smith Group

- \$17,600, approved for the bridge inspection to Mannik Smith Group
- \$15,000, approved for the architectural/engineering contract to Mannik Smith Group
- North Bridge renovation estimated to cost \$100,000, which will include the addition of LED lighting as an alternate on the project. **Construction is scheduled for Spring Break 2017.**

**2. Kingsley Hall Phase II**

*Total Allocation:* \$500,000

*CB Status:* September 26 Controlling Board Approval

*Timeline:* Phase 2 to start March 2017

*A/E:* Stough and Stough

- \$40,000, approved for the architectural/engineering contract to Stough and Stough Architects
- **A bid opening is scheduled for January 31.**

**3. South Campus Electric Switch Gear**

*Total Allocation:* \$500,000

*CB Status:* August 22 Controlling Board Approval

*Timeline:* Fall 2016

*A/E:* MDA Architects

- \$20,300, approved for the architectural/engineering contract to MDA Engineering, Inc.
- **Construction and bidding documents were finalized and advertised in December for a January 3 bid opening.**

**4. Founders Hall Roof Replacement**

*Total Allocation:* \$500,000

*CB Status:* August 22 and September 26 Controlling Board Approvals

*Timeline:* Fall 2016

*A/E:* Poggemeyer Design Group

- \$24,450, approved for the architectural/engineering contract to Poggemeyer Design Group
- \$472,184, approved for the roof contract to The Fred Christen & Sons Company
- **Construction is in progress.**

**5. Heritage Hall Boilers**

*Total Allocation:* \$500,000

*CB Status:* August 22 Controlling Board Approval

*Timeline:* Spring 2017

*A/E:* JDRM

Cost: \$7,015.00 for A/E fees. Construction cost estimated at \$194,000

*2 boilers 1.7 MBTUs*

- \$7,015, approved for the architectural/engineering contract to JDRM Engineering
- A domestic hot water heater has been added to the project for \$2,200 in A/E fees.

**6. Math Science Boiler COMPLETED**

*Total Allocation:* \$20,000

*CB Status:* September 12 Controlling Board Approval

*Timeline:* Fall 2016

*A/E:* None

*Facilities Services:* Purchasing/installation

- \$26,303.81, equipment to The Macomb Group
- Boiler installed; project complete.

**7. Administration Hall Water Infiltration**

*Total Allocation:* \$1,000,000

*CB Status:* August 22 Controlling Board Approval

*Timeline:* Fall 2016

*A/E:* SSOE

Cost: \$81,750.00 A/E fees

Envelope Forensics Group

- \$81,750, approved for the architectural/engineering contract to SSOE Group
- **SSOE has proposed 2 solutions for the external repair and will provide renderings.**

**8. Transportation Technologies Expansion**

*Total Allocation:* \$1,400,000

*CB Status:* September 12 Controlling Board Approval

*Timeline:* Fall 2016 with completion in January 2017

*A/E:* The jdi Group

- \$90,000, approved for the architectural/engineering contract to the jdi group.
- **Schematic designs were internally reviewed by the Transportation Technology Expansion committee and the department. The design development is underway with plans to advertise in February and begin construction in May.**

**9. College Hall Renovation**

*Total Allocation:* \$2,250,000

*CB Status:* TBD

*Timeline:* January 2017

*A/E for Phase I:* The Collaborative Inc.

- **Two master planning meetings have been conducted to begin defining the space to meet the needs of the departments; master planning will continue through February.**

**10. Findlay Campus Parking Lot**

*Total Allocation:* \$150,000

*CB Status:* TBD

*Timeline:* TB A/E: N/A

**11. Heritage Hall Chiller Replacement Project COMPLETED**

*Total Allocation:* not to exceed, \$158,904

*CB Status:* August 22, 2016 Controlling Board Approval

*Timeline:* Fall 2016

*A/E:* No A/E required. Owens will purchase the chiller with state funding and it will be installed by the lowest bidder

- \$100,435.50, was approved for the emergency chiller to Dimech Services.
- Project installed and completed.

**12. Cherry Street Mission Ministries / Machine Tooling Program**

*Total Allocation:* \$500,000

*CB Status:* TBD

*Timeline:* TBD

*A/E:* The Collaborative has been contracted and is being funded by the Cherry Street Mission.



Amy Giordano  
Vice President, Student Services

Board of Trustees  
February 7, 2017  
EXHIBIT NO. 16C

## NOVEMBER & DECEMBER 2016

Ms. Giordano attended the Ohio Attorney General's Student Loan Debt Advisory Group meeting in Columbus on November 28. This meeting focused on collection practices and certification of debt by Ohio public colleges and universities with the goal of identifying best practices and recommendations for future procedures.

Ms. Giordano attended a College Credit Plus collaboration meeting with staff from Bowling Green State University and the University of Toledo on December 19, to discuss current practices, time lines and procedures for the three institutions and to identify ways to work together on this important initiative.

### **ADMISSIONS, INTERNATIONAL SERVICES & COLLEGE CREDIT PLUS - *Meghan Schmidbauer, Assistant Dean***

Ms. Schmidbauer attended the November 14 Tech Prep Stakeholder's Meeting in Findlay and participated in discussions regarding career technical education initiatives on both the secondary and post-secondary levels. On November 18, Ms. Schmidbauer represented Owens at the Toledo Walleye game, and was interviewed on television. Ms. Schmidbauer attended the Performance Audit Panel for Toledo Public Schools on November 29. Ms. Schmidbauer led the Tech Prep Steering Committee meeting on December 13, as co-chair. Ms. Schmidbauer also met with high schools in regards to expanding College Credit Plus offerings for the 2017-2018 academic school year.

### Adult and Community Outreach

Gary Walkowiak, Admissions Representative, presented at the monthly Going Home to Stay, to recently released offenders and families in November and December. Mr. Walkowiak presented at the First Energy/PSI Lineman Information Session on November 5. Continuing his work with the ABLE program, Mr. Walkowiak visited 18 GED classrooms in Northwest Ohio. On November 14, Mr. Walkowiak presented or staffed a table at the following events: November 14 Partners Employing Community Safety at the Toledo Public Library; November 18 Veterans Walleye game; November 29 Harbor Career Connections and at the December 15-16 First Solar Job Fair for displaced workers.

The Findlay Campus participated in the You Choose You Win radio contest, and hosted a radio remote on November 1. Kaci Miller, Admissions Representative, attended the Business 2 Business Network event. Marathon visited campus on November 16 as part of a mentor program with Findlay High School. Justin Hardman, Admissions Representative, attended a Findlay Rotary Club meeting and also spoke to two GED classrooms about the enrollment process.

### High School Recruitment

The Admissions Representatives canvassed 12 rural, urban, public and private high schools throughout the service area. Applications and interest cards are being collected at every visit. Admissions staff represented Owens at 3 fairs/parent nights at high schools and colleges in Lucas, Wood, Hancock and Defiance Counties.

### On-Campus Registration Events & Communication

In November and December, 305 students participated in registration events, New Student Orientation or One Day Registration.

Communications (8,301 emails) were sent to recruits and applicants with information about the enrollment process for Spring Semester 2017.

Mailings were sent to 485 prospective students who requested information.

A quick form has been published on various websites, allowing students to request information. 108 requests were sent for admissions information.

A four-part series of text messages were sent to a combined total of 1,983 students for the Spring Semester 2017. The texting software provides immediate communication with students. The average response rate for the campaign was 33.78 percent.

### International Student Services - *Annette Swanson, Manager*

International Education Week (IEW) is a joint initiative of the U.S. Department of State and the U.S. Department of Education to celebrate the benefits of international education and exchanges across colleges and universities. Presented jointly with the International Club, International Student Services held three successful events on November 15 and 16, which included food, music, trivia games and prizes; and, on November 17, an International Film and Popcorn Day.

### **ADVISING, CAREER INITIATIVES, & STUDENT MENTAL HEALTH SERVICES -**

#### ***Dr. Verne Walker, Assistant Dean***

College Credit Plus (CCP) meetings were held at some area high schools. Angie McGinnis, Manager of Advising and CCP advisor on the Findlay Campus, attended CCP meetings at Bridges Community Academy, Lakota High School, New Riegel High School and Van Buren High School.

On November 8, the Findlay Campus hosted the Fall Transfer Fair. Fourteen colleges attended the event and about 80 students participated. The event was held in conjunction with the Findlay Campus Chili Cook-Off, where Advising placed third with their entry.

Advising on both campuses hosted Registration Ready Week in mid-November, an initiative to encourage spring registration for eligible students. An e-postcard was sent to students regarding registration. Students who enrolled were entered into a drawing for prizes from the Bookstore. Extended walk-in hours were offered to provide additional assistance to students.

On November 17, Ms. McGinnis participated in a panel at Heidelberg University to share feedback on what Heidelberg can do in order to be more welcoming and accommodating for Owens students interested in transfer, which was well received.

In November, 44 students utilized the on-line chat software. Advisors emailed 3,611 students with academic holds to encourage meetings with an advisor and/or to participate in an online workshop via Blackboard. In December, 89 students had questions answered through the general advising email, of which 4 students had continuing student holds lifted, and 21 students had probation holds delayed by utilizing the Blackboard shells specific to those holds. By providing the Academic Probation Shell option to students in their first semester of probation, holds were delayed for 54 students between the beginning of the holiday break and the start of Spring semester. Of the 555 informative emails sent

out, 10 percent of the students receiving the email were able to be cleared of their academic status hold without having to wait for an advising appointment.

In December, the Office of Advising sent the following e-Postcards:

- Career Services e-Postcard - 306 sent, 188 opens (61.4% open rate) – *encouraged students to contact the College for resume review and job search assistance.*
- Inactive Students e-Postcard - 284 sent, 33 opens (12.7% open rate) – *encouraged students to re-enroll after not attending for at least two semesters.*

**Student Mental Health Services – *Adrian Baney, Director***

Adrian Baney, Director, Jackie Haskins, Counselor, and a Practicum Student, completed site visits with Rescue Mental Health Services on November 9 and The Link on November 30. These crisis resource centers, based on the student’s county of residence, can provide a Health Officer who can admit any suicidal person into the hospital, or any partial hospitalization unit for care, if the student is involuntary. These agencies can also assist in assessment and, in some cases, provide transportation for crisis resources.

On November 17 and December 1, the Practicum Student led a Stress Management group hosted by Student Mental Health Services. During each group session, students had the opportunity to discuss usual stressors, stress management techniques and interventions, as well as hear about the services that are offered through SMHS. The Practicum Student attended and participated in a “Stress Less” event hosted by TRiO on November 30.

On November 21 and 22, Ms. Haskins participated in the Nursing Lab entitled, “Coping Behaviors both Acceptable and Maladaptive.” Ms. Haskin’s presentation focused on various methods of relaxation.

On December 8, Ms. Baney attended the Wood County Suicide Prevention Coalition meeting in Bowling Green, Ohio at the Wood County Alcohol, Drug Addiction, and Mental Health Services Board. This meeting takes place to discuss availability of community resources, funding for various mental health and drug and alcohol programs, suicide prevention programs, and to strengthen relationships between community providers.

In November and December, the office distributed a client satisfaction survey to current students. Every student “strongly agreed” that they were able to get an initial appointment in an acceptable amount of time, found the staff to be courteous and respectful, helped improve their academic performance, and that they would recommend Student Mental Health Services to a friend. One student wrote, “One of the best decisions in my academic career was to come and receive support. Thank you.”

In November and December, Student Mental Health Services was able to provide ongoing counseling services to forty students, intake/assessment services to seven new students, crisis intervention for one student, and gave three classroom presentations on Stress Management.

**ATHLETICS – *John-David Ettore, Director***

Owens Express Volleyball finished the regular season ranked No. 2 in the final National Junior College Athletic Association (NJCAA) Volleyball Division II Rankings which was the highest ranking ever to finish the season. Owens hosted and won the NJCAA District F Volleyball Championship which qualified them to go to the NJCAA Division II Volleyball National Championship in Charleston, West Virginia, November 15-19. At the conclusion of the District Tournament, three Owens student athletes

made the All-Tournament team: Brooke Gyori, Tyanna Smith and Christine Tylutki (MVP), who was named the Tournament Most Valuable Player.

At the National Tournament, Owens received the No. 2 seed which was the highest seed the College has ever had at Nationals. Owens Express volleyball won their first two matches which sent the team to the National Semi-Finals where they faced Lincoln Land Community College. Unfortunately, the team lost that match, but rebounded to beat Sauk Valley Community College to finish in third place, which was the best finish ever for Owens volleyball.

Owens women's volleyball student athletes Brooke Gyori and Tyanna Smith have been selected as 2016 National Junior College Athletic Association (NJCAA) Division II All-Americans. The achievement marked the first time in Owens Volleyball history that the team has garnered a First Team and Second Team All-American in the same season.

Miss Gyori was the nation's only player at the NJCAA Division II level to be named to the first team as a defensive specialist. In fact, she was one of only two defensive specialists/liberos to be named to the All-American team in 2016. On top of that, she became just the third two-time All-American in program history after earning Honorable Mention All-American recognition as a freshman, joining Brittany Egbert (2010-11) and Stephanie Champine (2006-07).

Miss Smith became the program's 6th Second Team All-American at the NJCAA Division II level after producing 356 kills with a .412 hitting percentage, 10 assists, 19 service aces, 69 digs and 208 blocks as a sophomore. She led the nation in total blocks and finished 6th in the nation in hitting percentage.

Sophomore volleyball player Ashley Pleiman has been selected as the "Outstanding Graduate" from the School of Business for the December 9 graduation ceremony.

The Women's Basketball team is currently 2 and 0 in the Ohio Community College Athletic Conference and 14 and 0 overall. They are ranked 3rd in the National Junior College Athletic Association (NJCAA) poll. Women's Basketball Coach Mike Llanas earned his 300<sup>th</sup> career win on November 22.

#### **DISABILITY SERVICES – *Kurtis Soltman, Director***

Disability Services has been working with the TRiO program on information sharing to ensure both effective accommodations and case management.

Disability services has been working with the Records Office to add reports and communication instruments that will increase effectiveness and responsiveness to changes in students' schedules.

Owens hosted a Transition Fair put on through the local State Support Team for high school juniors and seniors with special needs who are interested in college. Approximately 20 vendors and well over 100 students from local Toledo schools were in attendance.

There were 329 students who requested accommodations for the Fall Semester 2016, which covered 1,064 total courses. There were 25 students working with Disability Services who graduated, with two students receiving multiple degrees. This constituted approximately 5 percent of overall degrees confirmed during the Fall Commencement.

**FINANCIAL AID – *Andrea Morrow, Director***

As of December 1, a total of 10,664 applications for financial aid have been received for the 2016-2017 academic year. As a result, a total of \$21,174,803 in grants and scholarships has been disbursed for the 2016-2017 academic year. For Fall 2016, 45.36 percent of eligible students enrolled received financial aid.

**INFORMATION TECHNOLOGIES – *Laurie Orzechowski, Interim Chief Information Officer, Director of Enterprise Application Systems***

Ms. Orzechowski attended (remotely) the Ohio Department of Higher Education – Chief Information Officers Advisory Board meeting on November 10, Columbus. Topics of discussion included the Statewide User Group, OnDemand 3 Deployment, and the supercomputer initiatives.

Ms. Orzechowski attended the quarterly IST Advisory Committee meeting, December 1, on campus. Topics of discussion included enrollment/completion rates, marketing, outcomes/assessment, program/curriculum enhancements, and industry/employer needs.

Ms. Orzechowski attended (remotely) the Ohio Two-Year Colleges Technology Council (OTCTC) meeting on December 16, Columbus. The all-day meeting discussed various topics including guest wi-fi best practices, cyber-security threats, and the OARnet gateway portal.

Al Marchal, Senior Application Systems Analyst, attended a kick off meeting for AdAstra Platinum Analytics on November 7 at Columbus State Community College.

An additional 125 new computers were deployed to the Findlay Campus classrooms (lease 50). The outdated hardware was brought to the Toledo Campus and is being used for parts to keep other end-of-life computers operable for both academic and administrative purposes.

The Owens Findlay Campus is now 100 percent migrated to Active Directory.

The Banner System was converted to Oracle 12c over the holiday break in November.

**OSERVE – *Ashley Foster, Interim Director***

Outreach

November 16 - December 2 Current Term Balance of \$200 or Less Outreach: This outreach provides 516 students the opportunity to bring their outstanding balance current with the college.

December 5 - December 22 Verification Outreach: The Spring 2017 verification email outreach consisted of 147 students and provided Advocates with the opportunity to address with student the need to complete their Financial Aid requirements so as to ensure a timely disbursement.

Presentations

Ashley Foster, Interim Director, provided a brief financial aid presentation and facilitated a FAFSA workshop at Delta High School, November 7, and Liberty Center High School, November 15, for seniors and their parents the opportunity to complete the FAFSA with the assistance of a financial aid professional, and promoted early FAFSA completion.

Ms. Foster presented on the topic 'Financial Aid: How to Fund Your Education' to Life Skills High School Seniors on December 6.

**RECORDS - David Shaffer, Registrar**

On December 9, 258 graduates attended the 36<sup>th</sup> annual Fall Commencement at Owens Community College. Staff from both the Toledo and Findlay Campuses assisted with commencement.

**STUDENT CONDUCT/STUDENT LIFE – Danielle Filipchuk, Director/Title IX Coordinator**  
Toledo Campus

From November 3-6, two students and one advisor, Kimberly Holman from the student organization, Alpha Delta Nu, traveled to Dallas, Texas for the National Convention, Organization for Associate Degree Nursing: Leadership and Professional Collaboration.

On November 9, the Student Activities Office hosted 'Stachebash Pop-In Activity in Heritage Hall where people were provided a mustache for pictures and were given information on men's health including prostate cancer, testicular cancer and suicide prevention.

Advisor to the student organization the Institute of Management Accountants, Janine Rosenthal, traveled with three students to Detroit, Michigan for a student leadership workshop from November 10-12.

The Student Activities Office sponsored a Lunch and Learn in collaboration with the Alzheimer's Association on November 17. Lunch was provided and a speaker presented information related to Alzheimer's disease and how to help loved ones suffering from the disease.

Four students from the student organization, Student Occupational Therapy Association (SOTA), traveled to Dearborn, Michigan for a conference on November 18-19.

Advisors Beth Tronolone and Miriam Armstrong from the student organization, American Dental Hygiene Association, traveled to Columbus, Ohio with 22 students for the Annual Session from November 18-20.

On December 1, the Student Activities Office sponsored a Lunch and Learn in collaboration with the Family House. Lunch was provided and the Executive Director of the Family House presented *Not Everyone has Bootstraps: Homeless Families in Northwest Ohio* and spoke on homelessness and how to have a voice.

On December 5 and 6, the Student Activities Office hosted a Pop-In Activity for stress relief during finals week in Heritage Hall. Students were invited to make a calming glitter jar.

Student Government sold concessions, flowers, and bears at commencement on December 9. Proceeds went towards their fundraising efforts for the creation of an endowed scholarship for student leaders.

Findlay Campus

On November 3, James Katzner, Manager of Career Services and Student Activities, facilitated a Resume Writing and Interviewing Workshop for 4<sup>th</sup> semester nursing students on the Findlay campus. Human Resources representatives from St. Rita's Medical Center and Trilogy Health Services participated in the workshop, answering questions about resumes and conducting mock interviews with the students.

On November 17, Mr. Katzner facilitated a Bridges of Poverty Training for University of Findlay Occupational Therapy graduate students.

On December 8, as part of his affiliation with Collegiate EmployNet, Mr. Katzner helped coordinate an Internship Academy for area employers at Ward Pavilion in Wildwood Preserve Metropark.

As the winter holidays approached, the Findlay Campus Student Nurses' Association held its 12<sup>th</sup> Annual Toy Drive, to collect toys for children in area hospitals. With over 100 donated toys, on December 12, SNA members gathered in the Nursing Lab to wrap the presents and then set out to deliver holiday cheer to children.

### **TESTING SERVICES – *Jessica Ruffner, Manager***

For the months of November and December, Testing Services proctored 1,551 exams for individuals. The Toledo Testing Center proctored 1,157 exams and the Findlay Testing Center proctored 394 exams. In November, Testing Services transitioned to the placement test, ACCUPLACER, from College Board, due to the discontinuation of the Compass placement test by ACT.

### **PROFESSIONAL DEVELOPMENT**

#### Admissions, International Services & College Credit Plus

Meghan Schmidbauer, Assistant Dean, attended the Ohio Department of Education Career Technical Education meeting to keep abreast of changes and adjustments in career programming with partners on November 2. Ms. Schmidbauer also attended the Ohio Association of Dual Enrollment Partnership's Fall Conference in Columbus, Ohio on November 9 and 10. The conference was devoted to discussing the previous year of College Credit Plus and changes occurring in the immediate future.

#### Financial Aid

November 28 through December 2, Ms. Morrow, Susanne Schwarck, Associate Director of Financial Aid, Ashley Foster, Interim Director of Oserve, and Jodie Smeltzer, Assistant Director of Compliance, traveled to Atlanta, Georgia for the annual Federal Student Aid Training Conference for Financial Aid Professionals. Sessions that were attended were 2017-2018 early FAFSA implementation, FAFSA Updates, Gainful Employment, Verification, Borrower Defense Regulations, Preventing Fraud, Appropriate Use of FAFSA Data, Conflicting Information, Maintaining Institutional Eligibility, Program Review Essentials, Complying with Clery Act, and other miscellaneous financial aid administration topics. The Federal Student Aid conference is crucial to ensure regulations are met and compliance is adhered to.

#### Records

Cindy Charlton, Associate Registrar, attended the Clearinghouse Academy Live in Columbus, Ohio presented by the National Student Clearinghouse on December 7. At this session, updates were given on new and existing services. Information was also provided on enrollment reporting compliance and the reverse transfer initiative.

#### Student Conduct/Student Life – Findlay Campus

Mr. Katzner, Manager of Career Services and Student Activities, attended an Advancing Ohio Career Services training and networking event at Columbus State Community College on December 1. The workshop was led by Becky Doak, NACE Facilitator, and addressed Coaching Fundamentals.

#### Student Mental Health Services

On November 4, Jackie Haskins, Counselor, attended a full day conference entitled, "The 6<sup>th</sup> Annual Child Abuse Conference," at Flower Hospital. This conference helped address the trauma children face, impacts, and possible interventions for this trauma.

On November 7, Adrian Baney, Director, attended a full day conference at the University of Toledo, Center for Education in Targeted Violence and Suicide, entitled, "Threat Assessment." This training covered key questions that must be asked during threat assessments for violent behavior, as well as looked at case studies of mass shooters across the nation to compare similarities of warning flags, problematic behaviors, and patterns displayed by each perpetrator.



## NOVEMBER & DECEMBER 2016

### **FOUNDATION – Jennifer Fehnrich, Executive Director**

Fundraising – Donations received during the months of November and December include:

- \$22,314 from Owens employees
- \$20,000 to establish the Single Mother’s Scholarship Fund
- \$12,157 to establish the Gerald E. Henry Family Scholarship Fund
- \$4,760 from Foundation Directors
- \$4,481 for event sponsorships
- \$1,000 to establish the Toledo Campus Student Emergency Assistance Fund

Foundation – The Foundation conducted the annual Giving Tuesday Campaign on November 29 in which 24 individuals donated nearly \$3,500 in a single day. The Foundation was also preparing for the 2017 Annual Campaign, which started with a soft-launch in December.

Cultivation and Stewardship – Ms. Fehnrich met with internal and external stakeholders to discuss the Foundation and College initiatives. Ms. Fehnrich joined Tracy Campbell, Chair of Transportation Technologies to present at a Toledo Auto Dealers United for Kids (ADUK) meeting. The Owens Community College Foundation was once again chosen as a beneficiary for this year’s Preview Gala event that will be held on January 25 in conjunction with the Toledo Auto Show.

### **ALUMNI RELATIONS – Bridget Shea, Manager**

Administrative – Ms. Shea started in the position of Manager of Alumni Relations and Executive Director of the Alumni Association on January 3, 2017. She has more than 20 years of nonprofit management experience.

Paid Alumni Membership – At the end of 2016, the Alumni Association had a membership of 329 and a membership campaign has begun in the first two weeks; 77 people have paid dues.

Social Media – The Alumni Office is redesigning its social media look with the help of Marketing. New emphasis will be placed on using social media to connect with Alumni.

- Facebook: Owens Community College Alumni Association, [www.facebook.com/owensalumni](http://www.facebook.com/owensalumni)
- LinkedIn: Owens Community College Alumni, [www.linkedin.com/groups/116731](http://www.linkedin.com/groups/116731)
- Twitter: OwensCCAlumni, [www.twitter.com/OwensCCAlumni](http://www.twitter.com/OwensCCAlumni)

Upcoming Events – The annual Alumni Walleye Night is scheduled for January 28 and is instrumental in the Alumni Association membership drive. This event is expected to near a sell-out at 100 guests. Mascot, Big E, will make an appearance.

The process for selecting the recipients for the Outstanding Service Award has started with a committee that is comprised of staff, local professionals and Alumni Association Board Members. The awards will be presented on Friday morning, April 21.

### **FINDLAY CAMPUS – *Julie Baker, Executive Director***

In November, Ms. Baker and Ms. Fehnrich met with individual chief executive officers, respectively of the Blanchard Valley Health Systems and of the United Way of Hancock County, to discuss the College's current role in the community and partnership opportunities for the future.

Ms. Baker also initiated a monthly all campus meeting. Various departments provided updates and an "Employee of the Month" recognition was rolled out. The Leadership Team chose the first recipient who received a certificate and trophy. For succeeding months, the employee who received the award picks the next recipient and presents the trophy to that individual at the monthly meeting.

In November and December, Ms. Baker also attended the following events on the Findlay Campus: student/faculty chili cook-off, holiday recognition luncheon, pinning ceremony for Findlay nursing graduates, mentoring program for high school students through Marathon Petroleum, Findlay honors students' final presentations, and Leadership Team meetings.

In December, Ms. Baker met with an instructor at the University of Findlay, to discuss the potential of the campus as a practicum site for students in the health and wellness programs. Ms. Baker also met with Laurie Zydonik, Executive Director, Raise the Bar to explore possibilities with the Tall Timbers Manufacturing group. As a result, Ms. Baker will be meeting with the General Manager of GSW Manufacturing in January.

In December, Ms. Baker represented the College at the noon Findlay Rotary, Rotary Youth Committee meetings, Camp Fire of Northwest Ohio Board and Executive Board meetings, Raise the Bar – Hancock County, Leadership luncheon at Winebrenner Theological Seminary, reception for Tony Iriti, United Way restaurant tour, and University of Findlay holiday open house.

### **MARKETING AND COMMUNICATIONS – *Jason Griffin, Director***

Television and radio commercials, featuring current Owens students as well as real Owens alums, continue to air, as we gear up for the Spring Semester 2017. The commercials, as of January 17, have been viewed on YouTube, 75,592 times.

On the website, all clicks are sent to an optimized landing page which includes 1) the Jobs on the Rise flier in PDF form; 2) a link to the new Viewbook and also 3) a form where potential students can submit their name and email address for follow up with the Office of Admissions. As of January 17, 2017, there were 91 forms filled out through the landing page.

The Marketing Department is partnering with BCSN (Buckeye Cable Sports Network) to produce and air a thirty second commercial aimed at promoting the new broadcast media technology degree. The commercial was filmed on campus in December and will air dozens of times in January. This partnership with BCSN provided a significant cost savings to the College in terms of the cost to both produce and air the commercial.

The Marketing department reports that the Owens Social Media audience (Facebook, Twitter, LinkedIn, and Instagram) has grown to 55,600 followers and is growing by over 60 new followers per week. In the combined months of November & December, 74 unique Owens Facebook posts achieved 1,836,865 impressions (eyeballs) and Twitter produced 46,706 impressions during the same time frame with 75 unique tweets.

**DEPARTMENT OF PUBLIC SAFETY – *Scott Steinke, Executive Director/Chief of Police***

Officers Gary Stewart and John Eggleston attended training for Crisis Intervention in Bowling Green, hosted by the National Alliance of Mental Illness. During the four-day class, the officers worked with mental health providers, hospital emergency departments, individuals with mental illness, and other law enforcement officials to help enhance communications and identify mental health resources for assisting people in crisis. The training provided techniques to defuse potentially violent encounters by verbally de-escalating situations and gathering resources to support those who have experienced a mental health crisis.

Officer Lorraine Stiefel attended a seminar on Advanced Crisis Intervention training in Bowling Green, hosted by the National Alliance of Mental Illness.

Officer Daniel Bushey trained with Perrysburg Township police and several other area agencies attending Patrol Rifle Deployment and Survival Handgun Training. This training promotes officer safety while preparing a tactical firearm response.