

HELPING STUDENTS IN DISTRESS

Owens Community College Faculty and Staff Response Guide
TOLEDO, ARROWHEAD, and THE SOURCE CAMPUS RESPONSE GUIDE

First Ask: Is there a **DANGER** to self or others?

YES

The student's behavior is dangerous, violent, and/or the student is threatening to cause physical harm/injury to self or others OR student needs immediate medical or psychiatric attention.

Examples of Specific Behaviors

Expresses intent of harm to self or others or indicates others are planning to harm him/her

Expresses anger for being treated unfairly and talks about revenge or vengeance

Is agitated or extremely upset (hitting table, restless, pacing, etc.)

Is exceedingly argumentative, especially with increasing use of profanity

Engages in highly disruptive behavior (hostility, aggression, violence, etc.)

CONTACT:

Public Safety (567) 661-7575

NOT SURE

The student's behavior is disruptive, disrespectful, offensive, threatening, and/or interferes with the learning of other students or impedes the delivery of College services.

Examples of Specific Behaviors

Reports being depressed and/or anxious

Expresses hopelessness

Is visibly impaired or appears to be impaired

Is verbally harassing or intimidating others

Has frequent conflict with others

Displays prohibited behaviors covered by the Student Code of Conduct

CONTACT:

Public Safety (567) 661-7575

Dean of Student Life (567) 661-7159

Manager of Student Conduct (567) 661-7970

Director of Student Mental Health Services (567) 661-2107

Fill out an Incident Reporting Form - found under Quick Links on the Owens home page.

NO

The student has identified emotional issues, academic support challenges (e.g., poor grades, navigating the College system), or lack of resource challenges (e.g., housing, financial, employment, legal, childcare).

Emotional/Resource Issues:

Rescue Mental Health Services - Crisis Intervention (Lucas County) (419) 255-9585

Central Access - Mental Health, Drug and Alcohol Outpatient Services (Lucas County) (419) 255-3125

The Link 24-Hour Crisis Intervention Hotline (Wood County) 800-472-9411

Century Health Crisis Hotline (Hancock County) 888-936-7116

United Way Information and Referral (Serves 5 Counties) Dial 2-1-1

Academic Support Challenges:

Advising (567) 661-7777

Disability Services (567) 661-7007

e-Owens/Distance Learning (567) 661-7988

International Programs and Services (567) 661-2773

Library (567) 661-7015

Oserve (567) 661-7378 (Financial Aid, Records, Student Accounts)

Student Conduct and Community Standards (567) 661-7970

Student Mental Health Services (567) 661-2107

Testing Center (567) 661-8378

Learning Support Services (567) 661-2008

Veterans Services (567) 661-8387

This **Distressed Student Response Protocol** will assist Owens' faculty and staff when responding to students in distress. Please review the chart above to determine appropriate referral source(s).

