

HELPING PEOPLE IN DISTRESS

OWENS COMMUNITY COLLEGE

Student, Faculty/Staff, and Visitor Response Guide

Toledo-area Campus and Downtown Toledo Learning Center

1

First Ask: Is the person a **DANGER** to themselves or others?

2

YES

Examples of Specific Behaviors

- Expresses intent of harm to self or others or indicates others are planning to harm him/her
- Expresses anger for being treated unfairly and talks about revenge/vengeance
- Is agitated or extremely upset (hitting tables, restless, pacing, etc.)
- Is exceedingly argumentative, especially with increasing profanity
- Engages in highly disruptive behavior (hostility, aggression, violence, etc.)

2

NOT SURE

Examples of Specific Behaviors

- Reports being depressed
- Expresses hopelessness
- Is impaired
- Is verbally harassing or intimidating others
- Has frequent conflicts with others
- Displays prohibited behavior covered by the Student Code of Conduct or Board Policy

2

NO

Examples of Specific Behaviors

- Reports poor grades
- Reports lack of resources such as food, housing, childcare, etc.
- Reports employment issues
- Reports emotional issues such as family or personal crisis, mental health concern, or disability concern

3

CONTACT:

FOR DISTRESSED STUDENTS

Department of Public Safety (567) 661-7575

FOR DISTRESSED FACULTY/STAFF

Department of Public Safety (567) 661-7575

FOR DISTRESSED VISITORS

Department of Public Safety (567) 661-7575

3

CONTACT:

FOR DISTRESSED STUDENTS

Counseling Services (567) 661-7168

Student Life (567) 661-7970

Department of Public Safety (567) 661-7575

Fill out an Incident Reporting Form, found under the A-Z link on the Owens home page

FOR DISTRESSED FACULTY/STAFF

Department of Public Safety (567) 661-7575

Human Resources (567) 661-2555

Your supervisor

Employee's supervisor

FOR DISTRESSED VISITORS

Department of Public Safety (567) 661-7575

Tell your supervisor

3

CONTACT:

FOR DISTRESSED STUDENTS

See resource guide on reverse

FOR DISTRESSED FACULTY/STAFF

See resource guide on reverse

Human Resources (567) 661-7292

Tell your supervisor

Contact employee's supervisor

FOR DISTRESSED VISITORS

See resource guide on reverse

Tell your supervisor

(continued on reverse)

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Resource Guide

Community Resources

Rescue Mental Health Services Crisis Intervention (<i>Lucas County</i>)	(419) 255-9585
Central Access – Mental Health, Drug and Alcohol Outpatient Service (<i>Lucas County</i>)	(419) 255-3125
Wood County Crisis Line	(419) 502-HOPE (4673)
Century Health Crisis Hotline (<i>Hancock County</i>)	(888) 936-7116
United Way Information and Referral (<i>Serves 5 Counties</i>)	Dial 2-1-1

Academic Support at Owens

Advising	(567) 661-2387
Disability Services	(567) 661-7007
e-Owens/Distance Learning	(567) 661-7988
International Services	(567) 661-2773
Library	(567) 661-7015
Oserve (Financial Aid, Records, Student Accounts)	(567) 661-7378
Student Conduct and Student Life	(567) 661-7970
Counseling Services	(567) 661-7168
Testing Center	(567) 661-8378
Tutoring Services	(567) 661-2008
Veterans Services	(567) 661-8387

Additional Owens Resources

Campus and Community Connections	(567) 661-2275
Food Pantry	
Career Closet	
Connection Mentors	



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