

# Owens Community College

John Deere Technology Advisory Meeting

Date: January 9, 2007

Location: OCC AVCC 125-128

Owens Attendees: Tracy Campbell, Mark Durivage, Randy Ratliff, Bernie Goedde, Sherri DeCant

Industrial Attendees: Tom Hughes, Brad Warner, Jason Schmidt, Ken Weingartz, Kevin Stoner, Steve Schar, Gary Bartholomew, Eric Caumann, Phil Schroeder, Kent Buehler, Jim Bonifas, Stan Sikora, Bob Grove, Larry Bohn, Adam Brodman, Don Morgan, Scott Oglesbee, Tay Yarger, Chad Furrow, Jessica Crozier, Dick Karnatz, Brian Johnson

Student Attendees: None

Topic	Discussion/Rationale	Recommendation/Decision/Action
Call to Order and Review of Previous Minutes	<ul style="list-style-type: none"> <li>▪ Meeting to order. Review of previous minutes.</li> </ul>	
Enrollment and Retention Report	<ul style="list-style-type: none"> <li>▪ Currently have 13 freshmen and 13 sophomores. The freshman will be doing their internships this summer.</li> </ul>	
Faculty Report Randy Ratliff/Bernie Goedde	<ul style="list-style-type: none"> <li>▪ Randy will be visiting dealers over the summer, meeting with the Service Manager and student for the internships.</li> <li>▪ Randy asked that the service manager/ mentor be in contact with him and Bernie regarding the student's education/ performance. Call anytime with concerns or questions. When the student knows you are interested and supportive of their education it makes for a better student.</li> <li>▪ Bernie and Randy both attended the training in Dallas. Very informative; excellent networking.</li> </ul>	
Student Report	<ul style="list-style-type: none"> <li>▪ No student present.</li> </ul>	
Outcomes Assessment Report	<ul style="list-style-type: none"> <li>▪ No discussion at this time</li> </ul>	
Outcomes Competency Validation	<ul style="list-style-type: none"> <li>▪ No discussion at this time</li> </ul>	
Program and Curriculum Enhancements	<ul style="list-style-type: none"> <li>▪ The C&amp;CE has been added to the curriculum. The students have a choice of AG or C&amp;CE. The Ag will consist of 68 credits hours and C&amp;CE 63.</li> </ul>	<ul style="list-style-type: none"> <li>▪ With the addition of the C&amp;CE curriculum Bernie and Randy asked that the C&amp;CE dealers provide them with the needs of their facilities to incorporate their needs.</li> <li>▪ If a student is not sure if they want to go Ag or</li> </ul>

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	<ul style="list-style-type: none"><li>▪ Tom Hughes stated that Owens Community College is the first to jump in and have the program up and running-will be offered Fall 2007</li><li>▪ 3<sup>rd</sup> semester of drivelines, engine performance, landscape and turf management issues, small engines and agricultural business management will be required for both programs.</li><li>▪ The Service Advisor is incorporated in all the classes.</li><li>▪ Tom Hughes stated that a graduate can have 128 JDU credits.</li><li>▪ AUT 231 Customer Relations has been added to the curriculum.</li><li>▪ Dealers would like to see work orders included into the class. Would like to students to understand how the time relates to the students performance.</li><li>▪ Dealer asked if warranty orders are covered.</li><li>▪ Tom Hughes stated that Randy and Bernie take DLC and DLM's online and display it on screen for the students to participate in.</li></ul>	<p>C&amp;CE the C&amp;CE doesn't really start until the 3<sup>rd</sup> semester. A graduate Trent Cappon of the Ag program is currently working C&amp;CE and doing very well.</p> <ul style="list-style-type: none"><li>▪ Tom Hughes asked that C&amp;CE dealers share their needs with him as well as the college.</li><li>▪ JD certifications are taken in the 2<sup>nd</sup> year, Spring semester. Randy stated that the students need a JD ID to be able to take the certifications.</li><li>▪ Tracy asked that the mentors/service managers help with their education.</li><li>▪ Randy requested that the dealers get the information to him and Bernie and they would incorporate the materials into the program.</li><li>▪ Bernie, Tracy and Randy recommended having service managers come to the Customer Relations class to discuss/cover specific items.</li><li>▪ Not at this time.</li></ul>
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	<ul style="list-style-type: none"> <li>▪ Dealer asked the question regarding if a student graduates C&amp;CE and then wants to go on to the Ag program what do they need to do.</li> <li>▪ Dealer asked if proper use of fuels labs is taught.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Tom has not addressed this yet.</li> <li>▪ Bernie stated yes and bio fuels are also being used/taught as well.</li> </ul>
Equipment, Facilities, and Staffing	<ul style="list-style-type: none"> <li>▪ Randy and Bernie discussed the needs of equipment for the C&amp;CE curriculum.</li> <li>▪ Skid steer would be very beneficial to the dealers (Ag &amp; C&amp;CE).</li> <li>▪ Tom Hughes asked that the dealers contact Owens before scrapping. They are now able to bring in used equipment into the program.</li> <li>▪ Transportation Technologies is now wireless. Students can use their own laptops anywhere in the building and access the web.</li> <li>▪ Colin Binkley was hired as a part-time recruiter for the Transportation Technologies department.</li> </ul>	<ul style="list-style-type: none"> <li>▪ The C&amp;CE dealers present agreed that at least the 4000 series is needed. Dealers vary on the 5000 series as to which mechanic works on them.</li> <li>▪ Tom Hughes will get codes to get a new Skid Steer in.</li> <li>▪ Randy stated that if you have items to scrap give us a call and we can arrange to pick it up.</li> </ul>
Accreditation Status	<ul style="list-style-type: none"> <li>▪ Tom Hughes discussed getting accreditation from the Equipment and Engine Technology Counsel (EETC).</li> </ul>	<ul style="list-style-type: none"> <li>▪ Tracy will be working on program accreditation.</li> </ul>
Other	<ul style="list-style-type: none"> <li>▪ Tom Hughes discussed the contracts between students and dealers. It works well. Dealers put in the contract everything from reimbursement arrangements to sharing of grades.</li> <li>▪ Dealers asked if grades and attendance could be shared with service managers.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Tom suggested a contract releasing grades to the dealership/service manager.</li> <li>▪ Tracy stated we also have a Grade Authorization form that could be used to obtain grades that the student would have to sign off on.</li> <li>▪ Tracy will email everyone a copy of Authorization Form</li> </ul>

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- Randy stated that he believes there is a better retention if the dealer has the student the summer prior to starting class; this will also allow you to know if you want to keep them. Letting the student know you interested in them, their education gives you a better relationship and better worker.
- Randy stated that from the last round of scholarship application, only 2 were received.
- Bernie stated that the student, once full-time, does not have to pay additional tuition for 13-18 credit hours.
- Tom Hughes reported that retention rates at the dealerships were in 2003 39% overall, however Owens is getting better quality students and retention in 2003 was 58%.

- Address the scholarship availability with students, parents if possible.